

E. W. BARNES & SONS

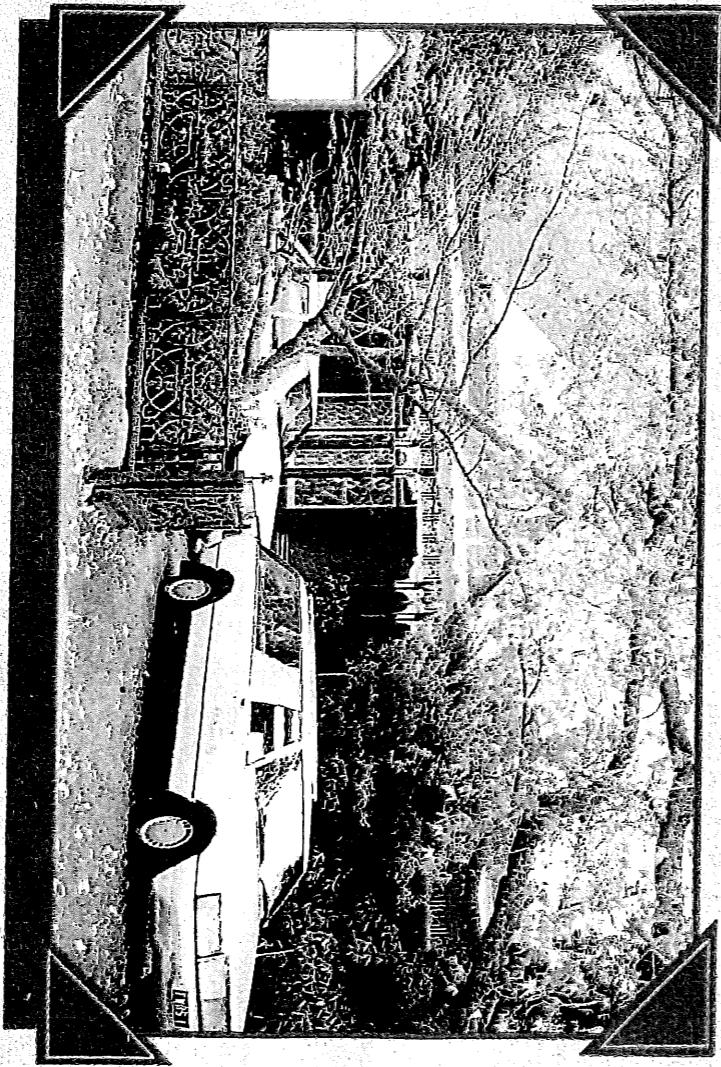
100

YEARS

FUNERAL DIRECTORS

BALLARAT

FAMILY SERVICE  
1895 - 1995



MESSES JORDAN AND TIPPETT

ARE REQUESTED

TO MAKE ARRANGEMENTS

FOR THE BURIAL

OF THE DECEASED

IN THE NEAREST

CONVENIENT

PLACE

# Standing firm through a century of change



By SIMON MULQUEEN

**F**W Barnes and Son, Funeral Directors of Ballarat, celebrates a momentous occasion in 1995. September marks the celebration of 100 Years of continuous operation.

F.W. Barnes and Son is a firm with a tremendous history and has been one of those few Ballarat businesses that have remained a constant through a century of change.

The firm began as Jordan and Tippett Furnishing Undertakers of Armstrong St Sth, Ballarat, in September 1895. The Principals were Mr. William Woolridge Jordan, a man with a number of years of experience in the funeral business, and Mr. George Francis Tippett.

Mr. Jordan was the son of John and Eliza Ann Jordan, being born at Devon England in 1861. He arrived in Australia as a young child and was educated at Clunes and Lowther's School Ballarat.

He spent some 20 years as a builder and contractor before entering the funeral industry. He was later involved in the Ballarat City Bowing Club, Ballarat Anglers Club, member of both the Excel- sior Lodge G.U.O.O.F, and Star of the East Lodge L.O.L.

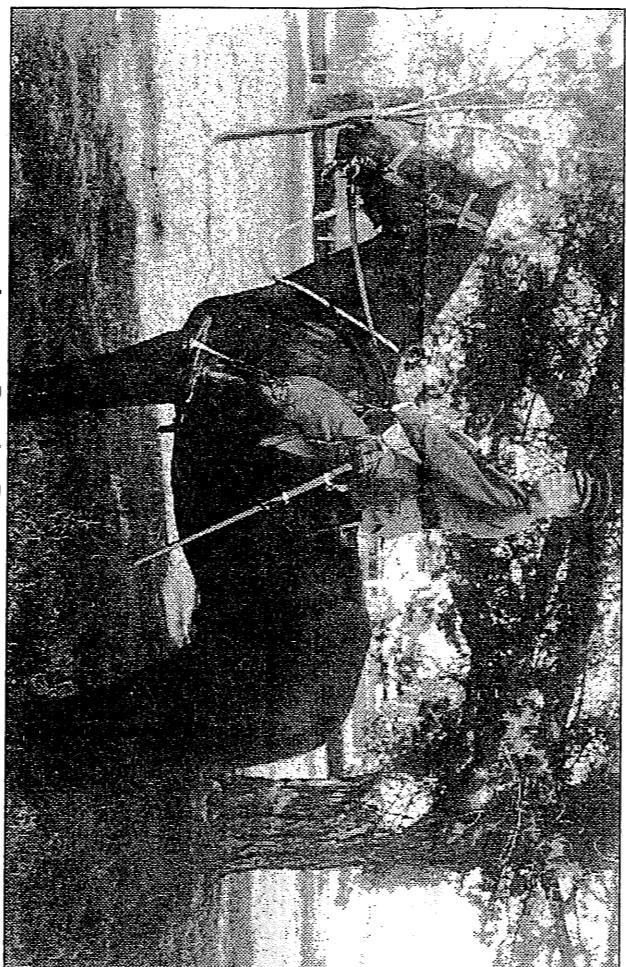
He revisited his birthplace in 1913 and in later life resided at 505 Royal Pde Royal Park and Caulfield. He died on Sept. 9, 1929 aged 68 years.

Mr. Tippett was born in Canada in 1857 and arrived in Australia at age 10, with his parents. He moved to Ballarat when he was 24, establishing himself as a tailor; a trade he had learnt in his youth. By 1895 things were not going well for him and he decided to establish an undertaking business in partnership with Mr. Jordan.

Mr. Tippett was not a public man as such, but he was involved in a number of organisations including: The Ballarat East Bowling Club (where he was a foundation member), The Ballarat Old Colonists Assoc., a past master of the Orion Lodge, president of the Ballarat Anglers Club at the time of his death.

He was a staunch supporter of the Y.M.C.A. and heavily involved in the Lydiard St Methodist Church. He was married in 1883 to Elizabeth Curnow and they were blessed with three children, Harold Joseph (d 25/10/1891 aged 17 months), Ivy Maude (d 26/11/1898 aged 5 Years) and Harry Reuben (d 31/1/1914 aged 17 Years).

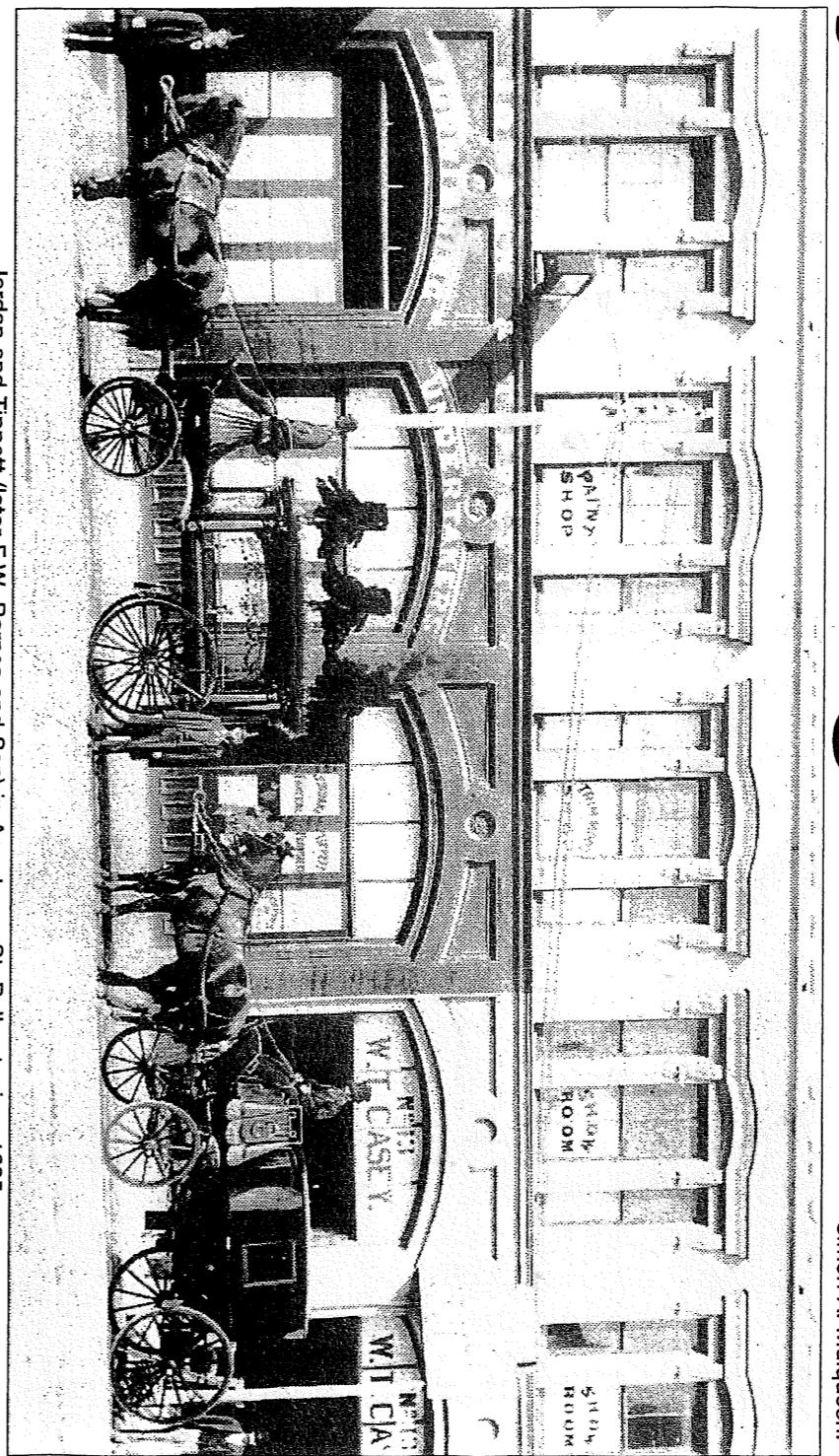
Mr. Tippett Died at sea, on the steamer "OSTERLEY", from an "embolism of



A young Douglas Barnes, circa 1912.

the brain". He was six weeks into a 12 month trip in which he hoped to visit his birthplace, and was buried at sea. He was 54 years of age.

When they established the business (1895) in Ballarat, there were other under-



Jordan and Tippett (later F.W. Barnes and Son) in Armstrong St, Ballarat, circa 1895.

St, Ballarat; Thomas Dawson St, Ballarat.

Jordan and Tippett's original premises were leased from Dickinson's Carriage Factory and situated at Armstrong St Sth behind the City Hall, and described in *The Courier* at the time as being "... those commodious premises in Armstrong St Sth near the City Hall".

The Building still exists today being the Ballarat office of the I.O.O.F. Building Society. The principals also listed their private residences as branch offices. They were 23 Eyre St (Jordan) and 14 Grant St (Tippett). It is believed they acquired new premises opposite, about 1900, at 14 Armstrong St where the company continued to trade until 1965.

The firm grew steadily over the years and boasted a large number of elaborate horse drawn hearses and Landau carriages for mourners. These vehicles were also made available for hire by other funeral firms in the area.

Tragedy struck in 1912 when Ballarat learned of the news of Mr. Tippett's untimely death while en route overseas. The "Ballarat Town Mission Visitor" of February 6th, 1912, is quoted as saying: "Quite a gloom was cast over Ballarat and district when the sad news was received that Mr. G.F. Tippett, of the well known firm of

• continued next page.

## 'OUR DEEPEST SYMPATHY ...

THIS WILL CONSOLIDATE WHO HAVE NOT YET  
CONSIDERED AN IOOF FUNERAL BOND.

To plan and save for your own funeral in advance takes the stress and worry off your family.

To discuss a range of secure, tax-paid savings options available, contact

F W Barnes and Son or IOOF  
Ballarat, 15 Armstrong St South,  
tel. 31 2077.

Applications for benefits may only proceed on the application form in the disclosure document.



44 Armstrong St. Sth: Phone 31 2000

- REAL ESTATE AGENTS •
- AUCTIONEERS • REGISTERED VALUERS •

We've been looking after Ballarat with attention to personal service and customer satisfaction for over 100 years.

Call us today and find out how we can help you buy or sell your home.

# Business sold to F.W. Barnes

## June, 1913

• From previous page. Jordan and Tippett, had passed away and had been buried at sea.

A telegram received by Mr Jordan from Jask, read: "George died today. Embolism of brain. Buried at sea. Inform wife."

It was not long after this that Mr Jordan decided that he could no longer carry on the business on his own account so in June 1913 decided to sell the operation to Mr Frederick William Barnes.

Barnes was the son of well known Learmonth resident and businessman Thomas C. Barnes, who had arrived from England in 1854 and had operated a General Store, Bakery and Undertakers in Learmonth for many years.

### Keen to follow father's example

Fred was keen to follow his father's example and decided to move into Ballarat, entering into partnership with Mr H. Laughlin in the large and respected funeral firm of Charles Morris and Sons Furnishing Undertaker (Charles was a good friend of his father Thomas).

This firm had operated since Ballarat's goldrush days and was listed as being located at Bakery Hill in the 1850's, 186 Sturt St by 1888, and by 1896 at three locations — Sturt St, 3-5 Mair St and also Greenville St.

In 1913 when the opportunity arose to purchase Jordan's business, F.W. Barnes ended his partnership with Mr Laughlin and struck out on his own account.

He continued to operate the

business as Tippett with the inclusion of "F.W. Barnes and Son - Proprietors", at the end of all advertising and funeral notices.

This continued until about 1916 when the trading name was changed to F.W. Barnes and Son (Late Jordan and Tippett) with the Jordan and Tippett name finally being removed about the mid 1920's.

Fred's son Douglas Barnes joined his father in the business following his return from W.W.I. He had joined the 7th Regiment in 1908 as a private and later fought in the 27th Batt.

On his return he had been promoted to the rank of Major and had received an MBE at Buckingham Palace.

Doug and his father worked together for some 20 years and during this time had seen one of the biggest changes imaginable in the funeral industry society alike, the introduction of the motor vehicle which was of immense assistance.

Douglas Barnes, during the 1980s, thanking Ballarat Rotary Club members for a birthday cake and good wishes.

Over a number of years he had come to know Mr Les Lillingston. They met during Les' days working at Lucas' when he walked to work via Barnes', cutting through the rear laneway.

He would often stop to have a chat to Doug, who on many occasions tried to entice Les to work for him.

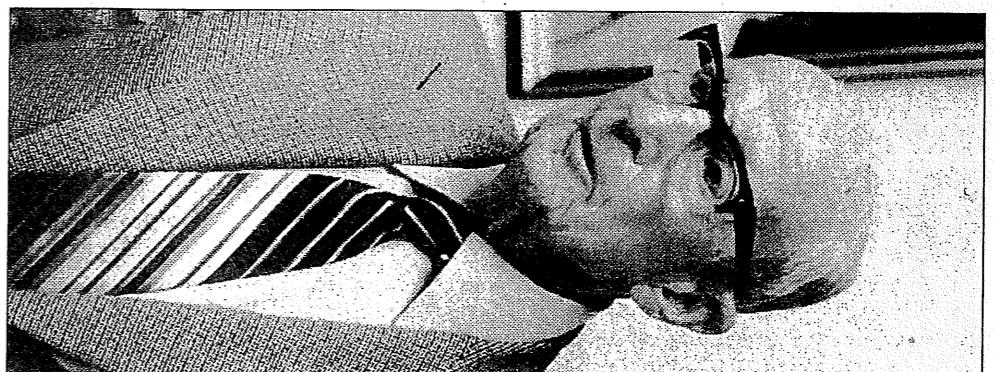
Les, however, declined time and again, but the two had become close friends.

Finally when Doug sought retirement he asked Les to buy the business and at this point Les relented with the proviso that he work with Doug for a while to learn the business.

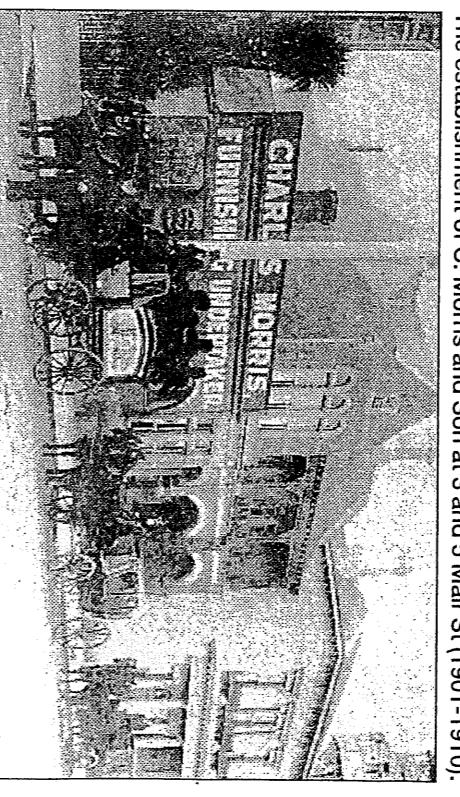
Leslie Royce Lillingston was the son of George and Elsie Lillingston of Ballarat.

He was educated in Ballarat and spent most of his early working life at Lucas.

Doug continued in the business until about 1960, but as he did not have any children to carry on the business, he had no option but to seek out a suitable buyer.



The establishment of C. Morris and Son at 3 and 5 Mair St (1901-1910).



Premises of C. Morris and Son at 186 Sturt St (1901-1910). Both the above were owned by F.W. Barnes and H. Laughlin at this time.

Les married Irene Catherall, and had no children. He became a member of the Creswick "Havilah" Lodge and was Master about 1967.

He was involved in the Redan Football Club in the 1950s and served as treasurer for a time.

He was a keen supporter and financial contributor to the club.

He was also a Legatee for a number of years.

Les was born in 1917 and died on January 24, 1991. His death notice carried the simple words: "He will always be remembered for his kindness to others".

Les retained the traditional name of F.W. Barnes and Son and transferred the operation from 14 Armstrong St to the current site at 1311 Sturt St in June 1965.

In 1940 he joined the Australian Army and fought overseas, in particular at Tobruk in Nth Africa. He returned at the end of the War in 1945.

The business remained in Family.

### Keen Redan Football Club Supporter

Today, 100 years on, F.W. Barnes and Son provides a service to the Ballarat community which is unmatched.

It is Ballarat's oldest funeral company, having provided continuous caring service since 1895.

It offers personal attention and advice, maintains reasonable and realistic costs, and just as importantly, offers stability for the future.

**PROPRIETORS:**

1895 - 1913 Mr William W. Jordan and Mr George F. Tippett.

1913 - 1940 Mr Frederick W. Barnes.

1940 - 1960 Mr Douglas Barnes.

1960 - 1990 Mr Les Lillingston.

1990 - Today the Mulqueen Family.

F.W. Barnes & Son has served Ballarat for the past Century.

Australian Unity (whose founding partners, ANA and Manchester Unity, go back 125 years respectively) congratulates the firm on reaching its centenary.

Australian Unity is proud to have been associated with F.W. Barnes & Son for so many years and look forward to continuing our successful association in the years to come.

## CURWEN-WALKER & CO. SOLICITORS

### Australian Unity

*Are proud of their long association with F.W. Barnes & Son and congratulate them on achieving 100 years of service to the Ballarat community.*

**the people of**

**Ballarat.**

**Australian Unity**

# Son of colonist born at Learmonth

Frederick William Barnes was the son of Thomas Crockley Barnes, a colonist who arrived in Australia in 1854, and Frances Henrietta Barnes (nee Douglas).

He was born in 1862 at Learmonth, near Ballarat, was raised in Learmonth and spent his early working life helping out his father in the local general store and undertaking business.

He was heavily involved in the life of the township as a member of the hall committee, president of the Learmonth ANA, a member of the local Presbyterian church, a Sunday School teacher, a founder of the local Caledonian Society and a member of the Learmonth Masonic Lodge, becoming Worshipful Master in 1908. His heavy involvement in the

lodge

fact that he donated the land upon which the Lodge hall was erected.

Fred was also a fine athlete and loved to play tennis, cricket and football. He later took up bowls.

Fred married Agnes McCubbin but in 1898, at the age of 41, she died of consumption. He later married Annie Agnes Collier. In all he was blessed with five children. Elizabeth (died at age three in 1891), Douglas (d. 1897), Henrietta (d. 1944), Winifred (Mrs J G Goutts) and Marjorie (Mrs S G Hamer, d. 1995).

Soon after the death of his father, Tom, in 1906, Fred joined in partnership with Mr H Laughlin in the pursuit of Charles Morris's

undertaking business in

Ballarat — a business which had operated since the 1850's.

Charles had been a close friend of his father and the two worked side by side for just over 20 years before Fred's sudden death in 1940.

Although Fred had not enjoyed good health for a number of years, he had managed to attend to his duties with the firm.

On the morning of his death he left home in fair health and went to his barber, but while awaiting his turn he collapsed and died.

Fred lived at "Waverley", 210 Armstrong St, for 25 years so it seemed fitting that the funeral should leave his home on June 14, 1940, for the Learmonth Cemetery where he was interred in the family plot.



Frederick William Barnes 1862-1940.

## Thomas C. Barnes father of business

Although never a member of the firm of F. W. Barnes and Son, Thomas Crockley Barnes (1826-1906) was the father of the business, in more ways than one.

Not only was he Fred's father, but, as undertaker to the Learmonth District, he had taught Fred the undertaking profession.

Thomas was a native of Hampshire, England, having been born in December 1826.

His parents were William and Mary Ann Barnes.

He arrived in the Colony of Victoria in 1854 having spent 10 years in South Africa.

He made his way to Learmonth where, by the 1860's he had established a general store and bakery, and later a timber yard and carpentry business.

He took charge of carpentry work during the building of the Addison Hotel and he operated these businesses in conjunction with his duties as undertaker to the district.

Tom was heavily involved in the local Church of England and his place was rarely vacant at church services.

He was a shrewd businessman and straightforward in all his dealings, his advice was often sought and always relied upon.

He had traveled widely and had seen much of the world. He was a remarkable conversationalist and talked often of the stirring events of his life.

He was present in Ballarat at the time of the Eureka riot but would not take part as he felt having fought side by side with the British during various campaigns, he could not fight against them at Ballarat.

In any event he and a mate walked to Creswick at the time to avoid being caught up in the hostilities.

Thomas was married to Frances Henrietta Douglas, the daughter of Francis and Rebecca (nee Chipperfield) Douglas.

They had a large family and lost an infant, Caroline, at age three in 1872.

Tom's funeral was held at Learmonth on July 2 and was largely attended. His remains were interred at the Learmonth Cemetery. His five Sons and a son-in-law carried the casket.

Tom's good friend Charles Morris, undertaker of Ballarat, was a pall bearer and had charge of the funeral arrangements. Charles Morris later sold his undertaking business to H Laughlin and Frederick Barnes, Tom's son.

## The role of the funeral director

The duties of the funeral director are many and varied.

Principally their responsibility is to act as consultant, confidant and guide.

They must be able to listen, advise and organise in a competent and professional manner, so as to give confidence to the family of the deceased, ensuring that all arrangements will be handled as expected.

This gives the family time, to some degree, to come to terms with their loss and attend to those tasks, both family and legal, which need to be addressed in those brief few days between the death and the funeral service.

To many, the actual task of arranging a funeral is daunting and the thought of going to the funeral parlor itself, in some cases, may be somewhat overpowering.

But the truth is that most funeral homes are well appointed and project an environment which is calming and relaxed.

With the family, setting out the various choices available.

• Finalise all the necessary paperwork, both local and governmental, to ensure all legal requirements are met.

• Once the arrangements are set down the funeral director liaises with various organisations, which may include clergy, cemetery, hospital, doctor and service clubs, to confirm the arrangements.

• Place notices in local and metropolitan newspapers.

• Organise any family floral tributes.

• Arrange to collect the deceased from the place of death and prepare the body for viewing.

• Conduct the funeral on the day and time decided.

These choices and many more are part of arranging a funeral today and funeral directors such as F.W. Barnes and Son are always available to guide and assist you in these important decisions.

Some of these choices may include: Where should the funeral be held? Who should conduct the service? Will you choose burial or cremation? What type of casket? Should the service be public or private? Should you have a viewing of the deceased?

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## FUNERAL BONDS - IT MAKES SENSE TO BE PREPARED

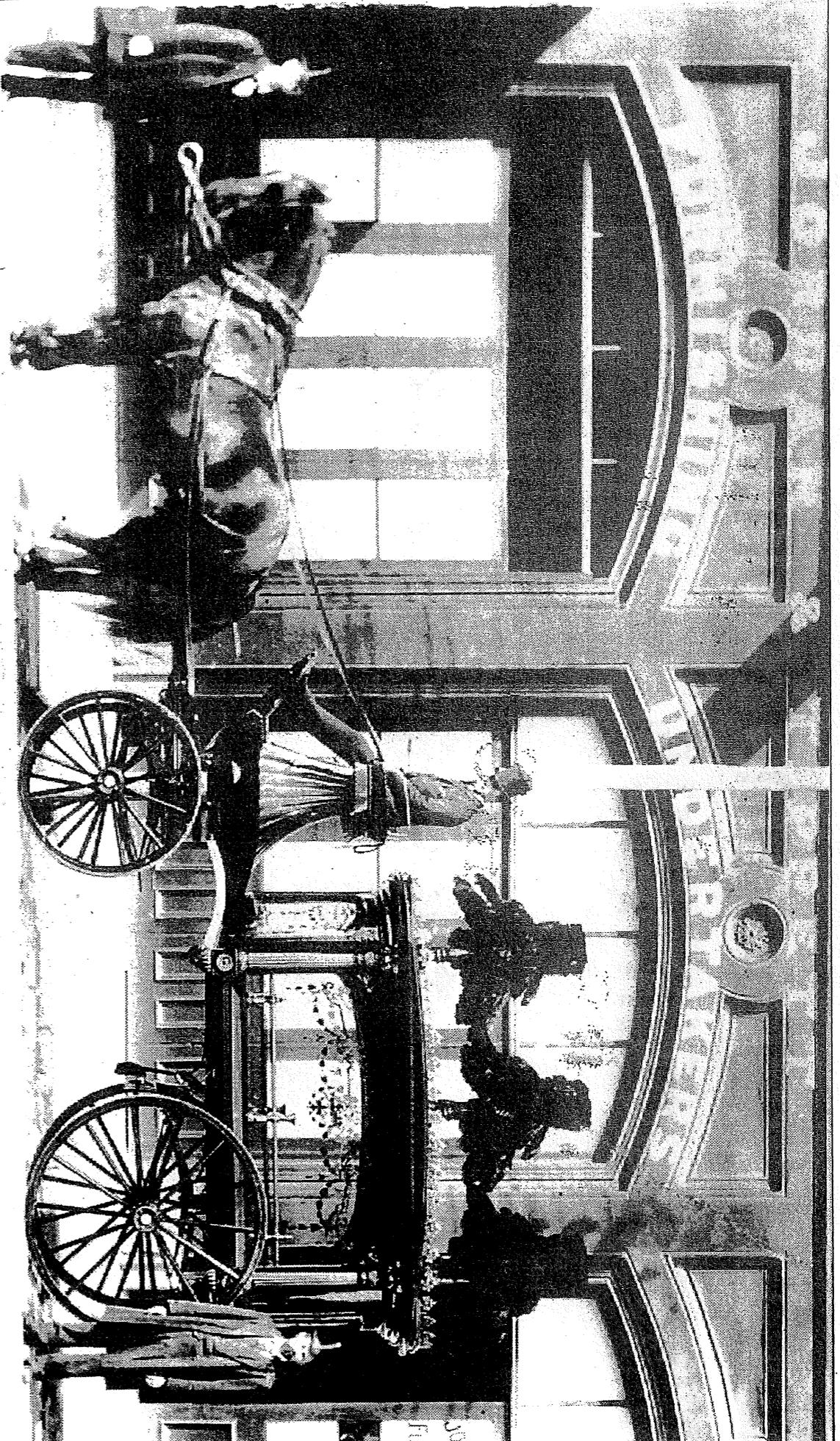
The Australian Friendly Society prepaid Funeral Benefit Plan helps to relieve the anxiety and financial burden on the family and friends.

It also offers generous tax concessions, Social Security advantages and your choice of Funeral Director.

For more information contact your local office of

Bendigo Bank, or telephone (054) 41 9677.





A Jordan and Tippett horse drawn hearse in 1895. The original "Jordan and Tippett Furnishing Undertakers" business was bought by Mr Frederick William Barnes in June, 1913.

It is thought that it may seem that the introduction of pre-paid funerals is a relatively recent occurrence, they have in fact been around for some time and many firms have offered this service for as long as fifty years.

F.W. Barnes and Son has offered this service for at least 20 years.

The reasons people enter into Pre-Paid Funeral contracts are many and varied. The primary reason is peace of mind, the knowledge that all funeral arrangements have been written down and that the costs have been specified and paid.

This means that at the time of death there will be no problems associated with the funeral, and the family is not left with the responsibility of making the arrangements or

the subsequent cost incurred. Many people see it as the final token of love for their family, by removing this sometimes emotional and traumatic task.

It is estimated that more than \$80 million is already tied up in the pre-paid funeral industry in Victoria. With this in mind the Victorian Government introduced the "Funerals (Pre-Paid Money) Act 1988", in an effort to protect consumers, many of whom are elderly and have limited re-

sources.

Although no one in Victoria has lost funds in a pre-paid funeral scheme, the rapid growth of the industry in recent times has prompted the Government to act, (prevention obviously being the best cure).

The result of the introduction of this new Act has been that funeral directors are now restricted in the way in which they operate pre-paid funerals.

In part the Act specifies that:

- Monies paid to the funeral director must be lodged in the investment approved by the Minister and published in the Government Gazette.
- Monies must be lodged in a specific investment approved by the Act or specially being approved by the Minister and published in the Government Gazette.
- The client must receive, in writing, details of the investment, the terms and conditions applying to the investment, any other prescribed information in relation to the investment, and any details related to administration or brokerage fees payable to the funeral director.

These would include: whether the balance of the investment at the time of the funeral (if exceeding the cost of the funeral contract) is refunded to the estate of the deceased or kept by the funeral company, whether the funeral contract, but found desirable at the time of the funeral, or after the funeral, or after hours costs and mileage charges, are charged as extras or deducted from any surpluses.

If you decide to pre-pay your funeral you should take your time when deciding on which funeral director you choose.

Ask for information on their pre-paid funeral system, discuss it with your account or family or both, and don't be scared to ask for a quote. Funeral Directors all have different approaches to this issue but remember you are the consumer and you have the right

## Peace of mind with Pre-paid funerals

business within three business days (if paid by cash) or seven business days (if paid other than by cash).

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to ask questions and take the time to think about your decision.

Pre-payment of funerals is certainly a good idea in most cases, but you must always remember that the principle is primarily "peace of mind". If by pre-paying your funeral you would not be achieving this aim, or it leaves you short of cash reserves and therefore inclined to worry, then don't proceed or maybe consider simply pre-arranging your funeral without making any payment.

It is also possible to pay off your pre-paid funeral over a period of time. This may appeal to those families who do not have all the funds to cover the costs at the time of making any payment.

From SIMON A. MULQUEEN general manager, F.W. Barnes and Son Funeral Directors, Ballarat.

**Selkirk Brick P/L congratulate F.W. Barnes on achieving 100 years of service to the Ballarat and district community.**

Call into the Selkirk Display Centre today, where our friendly staff will help you choose the style of bricks and pavers your home deserves.

"Our sincere congratulations go to F W Barnes & Son of Ballarat - 100 years of service to the community truly a remarkable achievement".

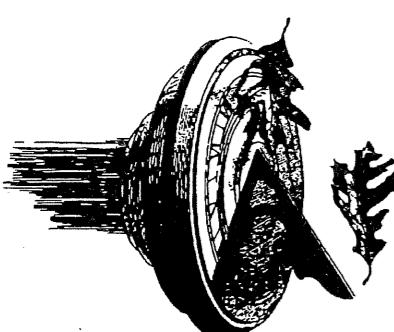
**Selkirk**  
BRICKS & PAVERS

**Display Centre**

630 Howitt St, Ballarat

Phone (053) 315544

Excellence in service since 1882



**ten victoria**

Although the Act provides the security desired by most people when contemplating the prepayment of funeral expenses, there are many variations

# F.W. Barnes and Son: The staff in 1995



**GROUP GENERAL  
MANAGER, Simon A.  
Mulqueen**

A fifth generation funeral director with 16 years' experience, Simon carries on a family tradition that started in Bendigo in 1885. He entered the family business at the age of 16 and arranged his first funeral, which involved the repatriation of a deceased gentleman to England, at the age of 18.

In 1985 he founded the Victorian Independent Funeral Directors Association which now consists of more than 20 regional and metropolitan funeral companies.

It was established to promote the professional and personal nature of the "family" owned and run funeral companies of Victoria. (It has become even more relevant in recent times, with 30 to 40 per cent of Australian funeral companies now owned by American based companies).

Simon was appointed group general manager in 1995 after 15 years' experience in all aspects of the funeral business including arranging, conducting and pre-paid funerals. He has controlled the Pre-Paid Funeral Division of the company since 1985 and was heavily involved in discussions with both the Liberal and former Labor Government over legislation related to pre-paid funerals, which resulted in the "Funerals (Pre-Paid Money) Act 1993".

Simon married "Ten Victoria", Television personality and publicist, Sue Eggarth, in 1992 and they are expecting their first child in December.

**MANAGER - Ian Morris**

Ian was appointed manager of F.W. Barnes and Son in 1990. He has a wealth of knowledge in the funeral business with more than 26 years' experience, all of which has been with F.W. Barnes and Son, Ballarat.

He started out working with Les Lillingston (then owner of the business) on a part time basis some 26 years ago and after six years joined the company full time.

## Flowers from White's say the words you cannot express in times of sadness.

- ★ Double-ended sheafs
- ★ Wreaths
- ★ Casket sprays
- ★ Individually styled tributes
- ★ Cut flower sheafs
- ★ Delivery to all areas
- ★ Sympathy flowers delivered to the family home

For caring advice and reliable service contact Bob and Sue Coleman and their professional staff of florists

**White's Ballarat Florist**

*The Florist on the Corner*

*(Near the Bridge Mall)*

2 Sturt Street, Ballarat. Phone (053) 31 1332.

Major credit cards accepted

## Monumental Mason

*Les Waight*  
Monumental Mason

A Third Generation Family Business serving Ballarat and Districts for over 60 years.

Congratulations to F.W. Barnes & Son, Funeral Directors, on achieving this Special Milestone in their Centenary Year.

For All Classes of Monumental Work

*Les Waight*  
Monumental Mason

1109 Howitt St

Wendouree 3355

Phone (053) 39 2701

Below is a list of details required at the time of arranging a funeral.  
You may wish to complete this information and keep it in a place known to at least two family members.

**PERSONAL PROFILE RECORD OF:**

Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

**PERSONAL FAMILY DETAILS**

Surname: \_\_\_\_\_

Christian Name: \_\_\_\_\_

Nationality: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Birth Place: \_\_\_\_\_

Years in Australia: \_\_\_\_\_

(If naturalised give details)

Date of Marriage: \_\_\_\_\_

(during working life)

Pension Details: \_\_\_\_\_

Place of Marriage: \_\_\_\_\_

Wife/Husband's Full Names and Surname: \_\_\_\_\_

Birth Place: \_\_\_\_\_

Years in Australia: \_\_\_\_\_

(If naturalised give details)

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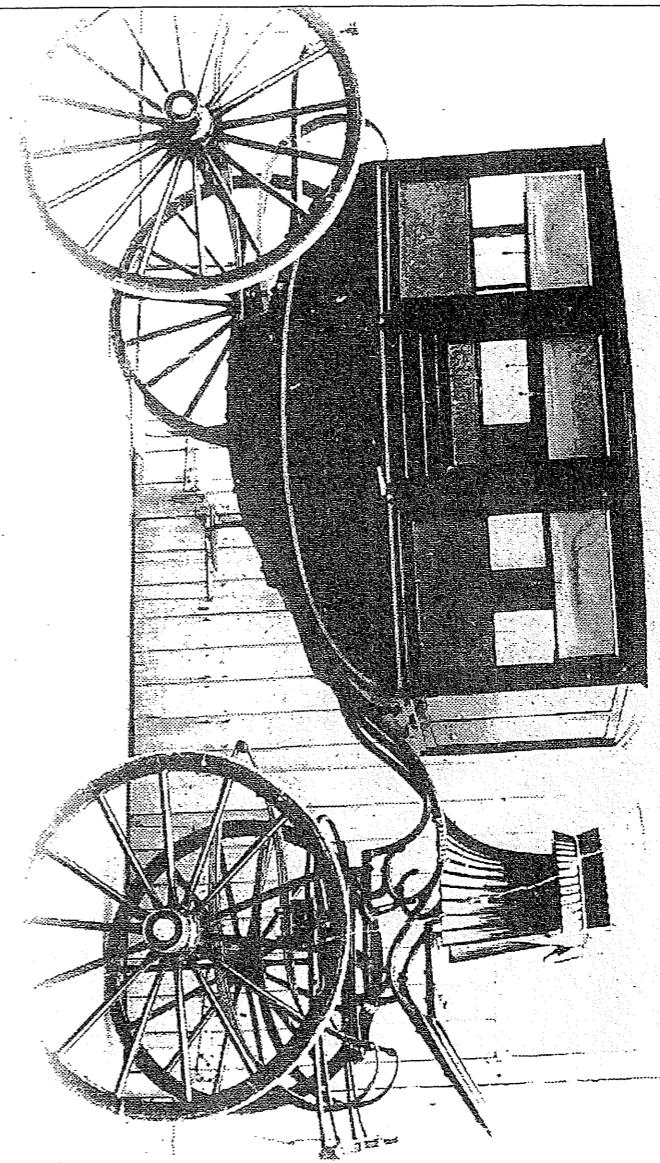
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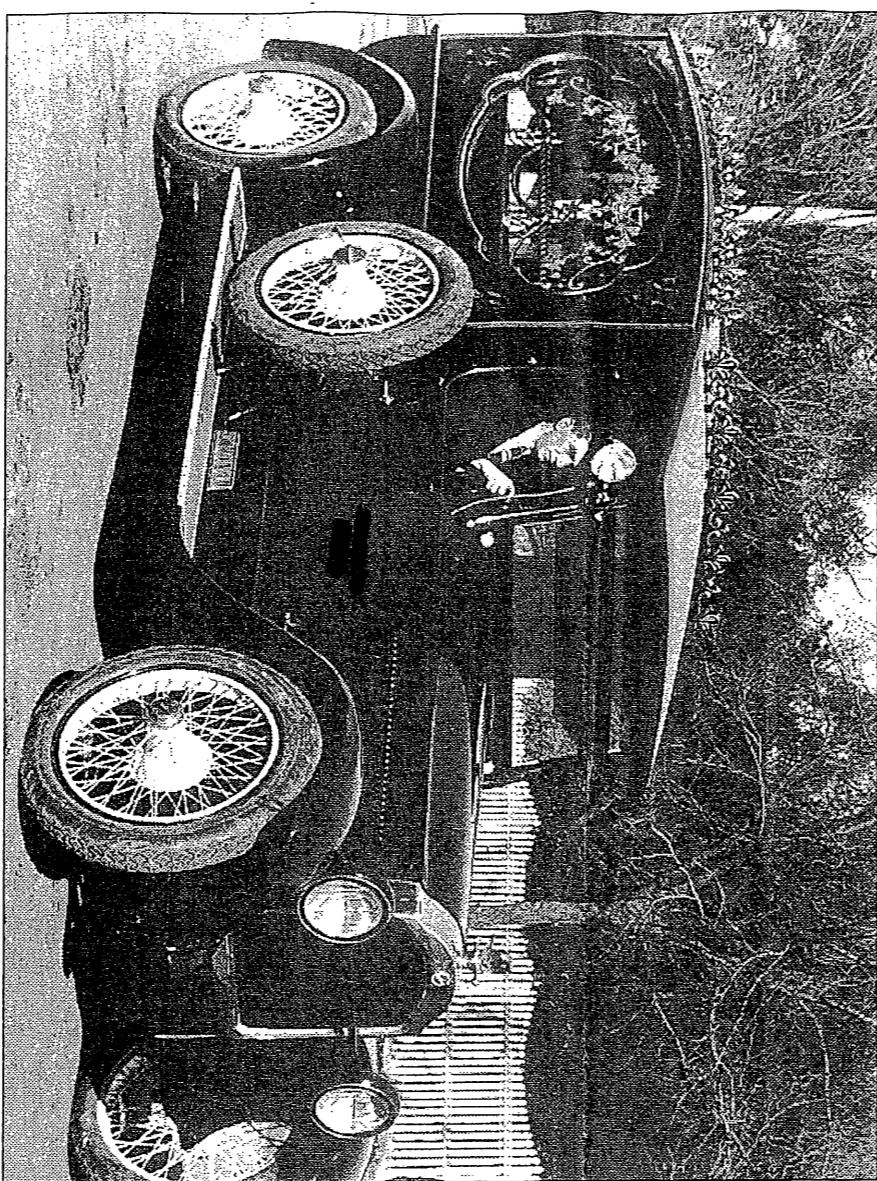
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# Horse drawn to motor vehicles — major change



This mourning coach, circa 1895, was one of many owned by the firm and often hired by other funeral firms in the area.



This 1924 Studebaker hearse is an example of one of the biggest changes to the funeral industry — the introduction of the motor vehicle.



**BARKLEY'S NEWSAGENCY**

Congratulations to F. W. Barnes & Son on 100 years of service to the people of Ballarat from

*Joan and Phil Barkley*

**BARKLEY'S NEWSAGENCY**

**Celebrating a Significant Event?**

- Funerals
- Graduation
- Anniversary
- Renewed vows
- Coming of Age
- Memorial Services etc.

*We can assist you to arrange your own personalised ceremony.*

*Contact us to discuss your requirements.*

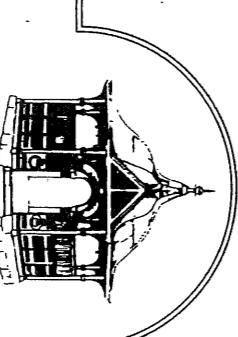
*Pleased to be associated with F.W. Barnes & Son*

**Creative Ceremonies**

Trevor Gunthorpe

Phone 32 2574

(Member of Australian Federation of Civil Celebrants Inc.)



**BALLARAT GENERAL CEMETERIES**

*The Trustees, Management and Staff of Ballarat General Cemeteries congratulate F.W. Barnes & Son on their 100 years service to the Funeral Industry.*

**82C** Ballarat General Cemeteries, Lydiard Street North, Ballarat, 3350. Tel. (053) 32 1469. Fax (053) 33 3869



The premises of Jordan and Tippett at 14 Armstrong St, circa 1909.

*Regal Coffins and Casket Manufacturers are proud of their long-standing association with F.W. Barnes and congratulate them on 100 years of service to the Ballarat community.*

**9 Collins Road, Melton.**  
**Phone (03) 9743 7923**

## Help in time of loss

Death and funerals are inevitable for everyone. Many of us either don't have reason to think about them or don't want to. But nowadays, more and more people are considering exactly what type of funeral they want and what is involved in arranging a funeral.

Today, more than ever, funerals are being talked about and discussed by people whereas 10 to 20 years ago it was almost a taboo subject. You may wish to be buried or cremated following a service at your church. People who are not particularly religious may choose to use the funeral chapel which is purpose-built for conducting funerals.

There are several ways in which people can assist 'the bereaved.

Do acknowledge their loss. Cards or letters can be read over and over. Merely visiting the home or attending the funeral shows you care.

Don't worry about what to say — no words can adequately ease the hurt. A simple "I'm so sorry" will suffice. Don't use words which make the bereaved feel guilty.

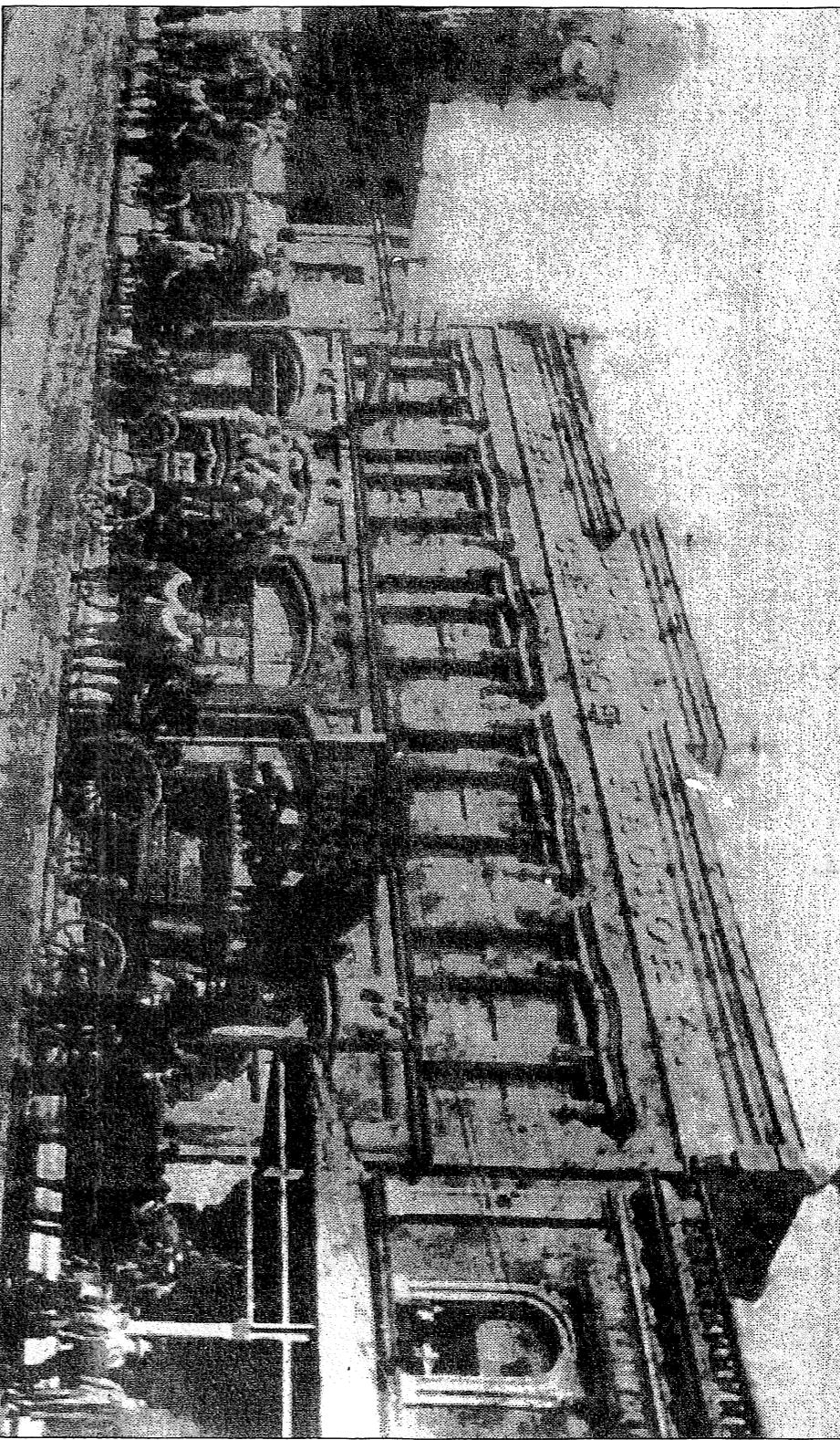
Don't be afraid of tears. A handclasp, a warm embrace or allowing your own feelings to surface with tears are good examples of giving the bereaved person permission to show their feelings.

Do listen to the bereaved. Do offer to do the little things which often go undone in this time of stress.

Don't say "Call me if you need me" as the bereaved will usually be fearful of becoming a burden.

Do remember that the grieving will continue long after flowers are dead. Especially helpful are the friends who remember anniversaries and birthdays with a call or a note. Continue to allow the bereaved to talk of their loved ones again and again.

Do remember to extend condolences. Don't encourage the grieving person to "get over it", as no one can know the depth of the last relationship and no one can assess the time needed for recovery.



Jordan and Tippett's original premises in Armstrong St (circa 1895).

## Services adjusted to suit client needs

Through its 100-year history, F.W. Barnes and Son has always endeavoured to improve and adjust the service provided to its client families, in line with the requirements of the community of Ballarat and District.

In 1895 funeral chapels were basically unheard of but today they are an integral part of the facilities most funeral companies provide, and today chapel services account for about 40 per cent of all funerals.

F.W. Barnes provides a chapel with "old world" charm, tastefully decorated and furnished, and situated at 1311 Sturt St. The building is of Federation style being a former stately residence.

It is a funeral home in the true sense of the word, offering a relaxed environment where grieving families can feel comfortable and at ease.

Since 1895 nothing has altered the fabric of the funeral industry more than the introduction of the

motor vehicle. It became a major part of the industry in the 1920s and vehicles are today predominantly specially modified Ford station wagons.

F.W. Barnes and Son recently moved away from the morbid traditional colours of grey and black, with the introduction of a white fleet which has had a positive response from the public.

Although hymns were an important part of funeral services 100 years ago, and remain so today, the innovation of special music in the form of taped hymns, popular songs or instruments, has introduced a special aspect to funerals.

They make each service more individual, special and memorable to the family of the deceased. It is a concept that is encouraged and supported at F.W. Barnes.

Function facilities are also an innovation of recent years, which has enabled client families the opportunity to share a special time with family and friends

after the service, without the hassle of organising the catering, or cleaning up afterwards. It also allows the family the opportunity of returning home when they wish, without the thought of having to "entertain", when they may just want to think, reflect, or relax.

Last, but by no means least, is the introduction of pre-paid funerals, which has been a major innovation. It allows people to arrange their funeral, pay for it, and know that their wishes will be carried out as they would want and expect.

It is also a final caring gesture they can make to their families, relieving them of the emotional and financial stress often associated with making the funeral arrangements of a loved one.

The F.W. Barnes company is one of regional Victoria's largest holders of pre-paid funeral funds which are invested in Funeral Bonds as set down by the State Government. (It should be noted

that it is also possible to pre-arrange funerals without making any payment, or alternatively pay them off over a period of time.)

Although these and many more changes have had an impact on the funeral industry and the community over the past century, it is important to remember that at F.W. Barnes and Son the primary concern has always been the attention to detail and the determination to provide client families with a service of unequalled quality at affordable and realistic cost.

Group general manager Simon Mulqueen said: "We are conscious of the trust placed in us by our client families and jealously guard our reputation of treating their deceased loved ones with the utmost dignity and respect."

**F.W. Barnes and Son thanks Kate and Rosmary and helpers at the Mechanics Institute Library, for their valuable assistance.**

### WHAT IS A PRE-PAID FUNERAL?

Simply, a Pre-Paid Funeral is one in which the arrangements and costs are decided and paid, well in advance of the actual death.

Once paid, the funds are lodged in a "FUNERAL BOND" with an approved Friendly Society and are capital guaranteed. The procedures used in regards to Pre-paid funeral funds are set down in the FUNERALS (Pre-Paid Money) Act 1993.

### WHY CONSIDER A PRE-PAID FUNERAL?

There are, in fact, many reasons, the major one is perhaps "peace of mind". The knowledge that everything you want and expect in a meaningful funeral will be done in accordance with your wishes.

Another equally important reason is to relieve your family of much of the financial and emotional trauma often associated with making the Funeral arrangements of a loved one.

### WHAT IS THE COST?

The actual cost of a Pre-Paid Funeral, as with all funerals, is decided by the client not the Funeral Director and therefore costs can vary considerably from one funeral to another. We at F.W.

BARNES & SON, set down all the different options for you including Type of Funeral, Cemetery or Cremation, Flowers, Various types of Caskets, Notices for the papers, Clergy Fees etc. It is then the clients decision as to which items

are required and therefore the cost.

### WHAT INFORMATION IS REQUIRED?

There is quite a lot of information required by both ourselves and the government. This would include:

Full Name  
Date and Place of Birth  
Date and Place of Marriage  
Spouses full name  
Childrens names and dates of birth  
Parents names and occupations  
Your occupation  
Pension number

Original Premises  
Circa 1895

Originally known as  
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Further details or a Funerals Information Package can be obtained by contacting us on (03) 33 2524.



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