

F. W. BARNES & SON

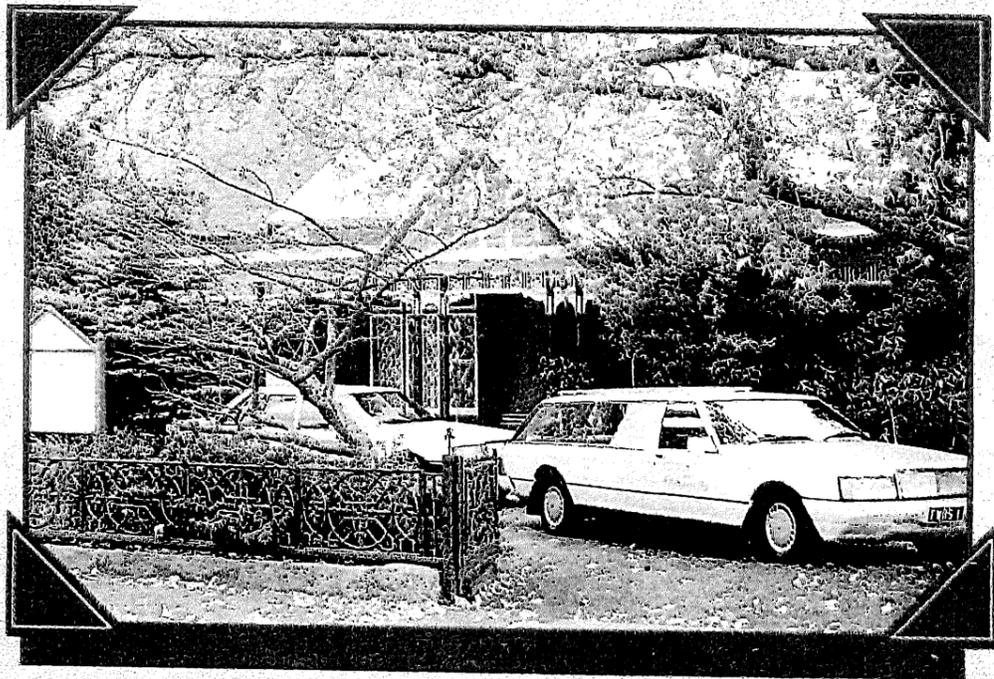
# 1000

YEARS

FUNERAL DIRECTORS

BALLARAT

FAMILY SERVICE  
1895 - 1995



**MESSES JORDAN AND TIPPETT**

Due to accident to the public of Ballarat and surrounding districts that they have leased these commodious premises to Armstrong street south, near City Hall.

**FURNISHING UNDERTAKERS**

The proprietors being well known in the district, and Mr Jordan having been a member of years in the business, and being well acquainted with all the requirements in connection therewith, the public may feel confident that all business entrusted to the firm will be satisfactorily conducted.

Please note address—  
**JORDAN AND TIPPETT,**  
UNDERTAKERS,  
Armstrong street south, near City Hall.

**JORDAN AND TIPPETT,  
FURNISHING UNDERTAKERS.**

**FUNERALS CONDUCTED**  
In town or country.

Oak, Cedar, and other finished Coffins, Artificial Wreaths, and All kinds of Hearse and Coaches for Hire at lowest charges.  
Arling—Armstrong street south and 21 Reginald street south.  
Telephone 77  
**F. W. BARNES and SON, Proprietors.**

**JORDAN & TIPPETT,**

Furnishing Undertakers,  
ARMSTRONG STREET SOUTH (near City Hall)

— ALSO —  
23 Hays St., & 14 Grant St., Ballarat

Funerals conducted at the lowest possible prices.

HEARSES and MOURNING COACHES ON HIRE

# Standing firm through century of change



F.W. Barnes and Son group general manager Simon A. Mulqueen.

By SIMON MULQUEEN

**F**W. Barnes and Son, Funeral Directors of Ballarat, celebrates a momentous occasion in 1995. September marks the celebration of 100 Years of continuous operation.

F.W. Barnes and Son is a firm with a tremendous history and has been one of those few Ballarat businesses that have remained a constant through a century of change.

The firm began as Jordan and Tippet Furnishing Undertakers of Armstrong St Sth, Ballarat, in September 1895. The Principals were Mr. William Woolridge Jordan, a man with a number of years of experience in the funeral business, and Mr. George Francis Tippet.

Mr. Jordan was the son of John and Eliza Ann Jordan, being born at Devon England in 1861. He arrived in Australia as a young child and was educated at Clunes and Lowther's School Ballarat.

He spent some 20 years as a builder and contractor before entering the funeral industry. He was later involved in the Ballarat City Bowling Club, Ballarat Anglers Club, member of both the Excelsior Lodge G.U.O.O.F., and Star of the East Lodge L.O.L.

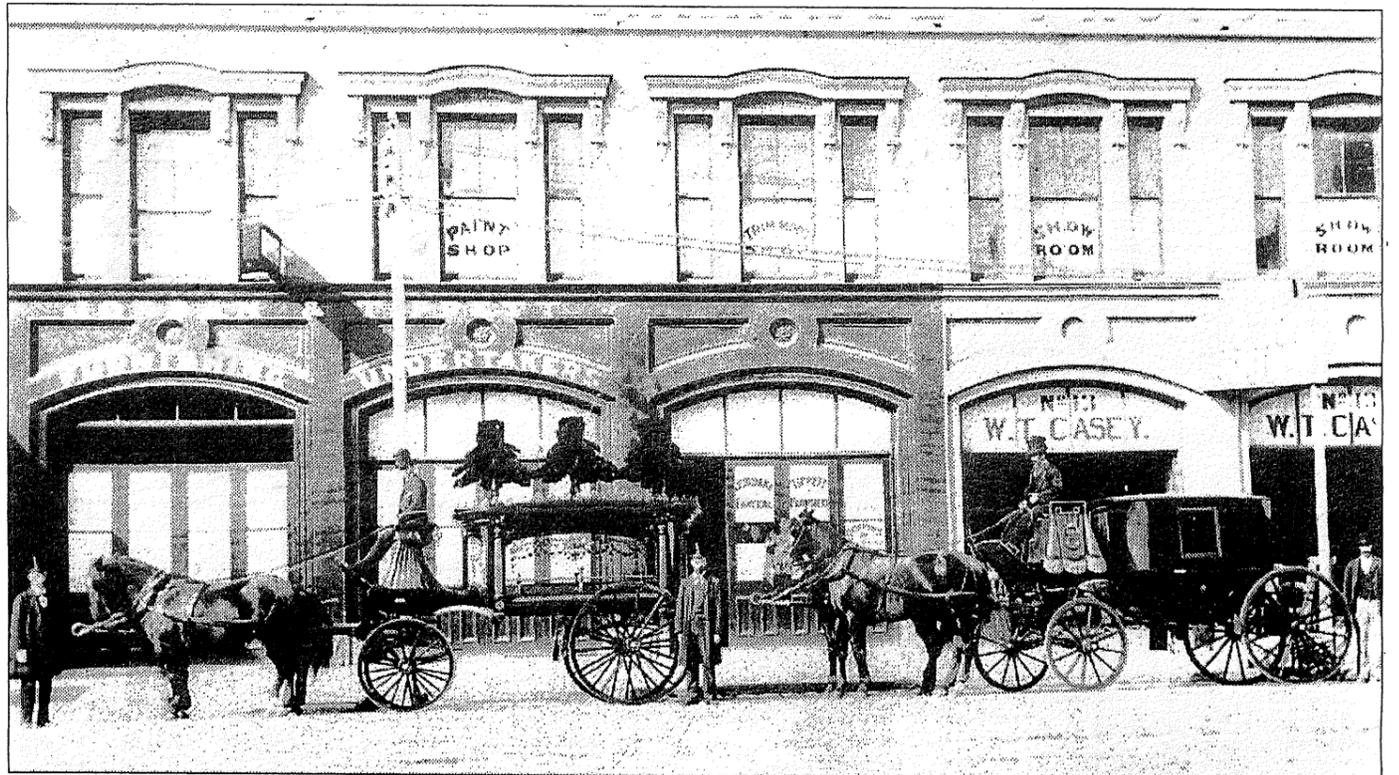
He revisited his birthplace in 1913 and in later life resided at 505 Royal Pde Royal Park and Caulfield. He died on Sept. 9, 1929 aged 68 years.

Mr. Tippet was born in Canada in 1857 and arrived in Australia at age 10, with his parents. He moved to Ballarat when he was 24, establishing himself as a tailor; a trade he had learnt in his youth. By 1895 things were not going well for him and he decided to establish an undertaking business in partnership with Mr. Jordan.

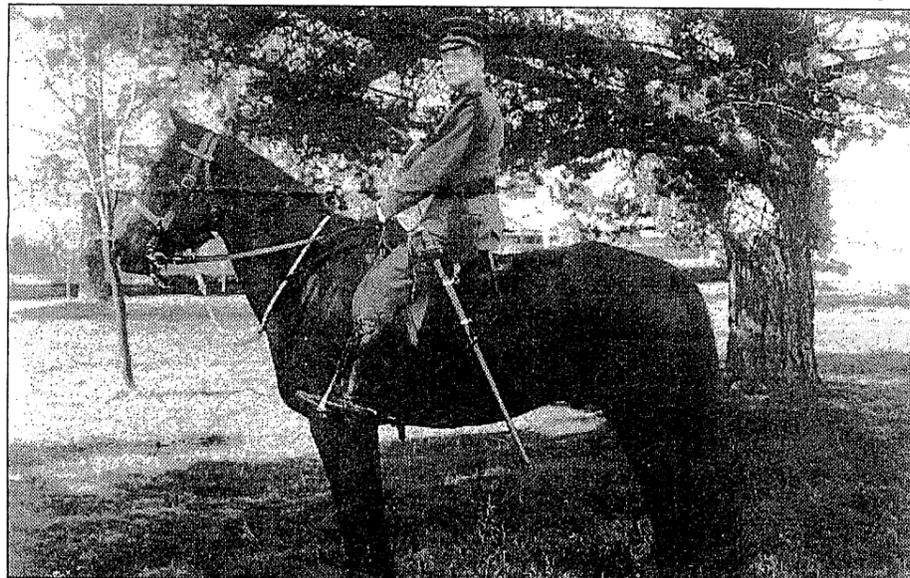
Mr. Tippet was not a public man as such, but he was involved in a number of organisations including: The Ballarat East Bowling Club (where he was a foundation member), The Ballarat Old Colonists Assoc., a past master of the Orion Lodge, president of the Ballarat Anglers Club at the time of his death.

He was a staunch supporter of the Y M.C.A. and heavily involved in the Lydiard St Methodist Church. He was married in 1883 to Elizabeth Curnow and they were blessed with three Children, Harold Joseph (d 25/10/1891 aged 17 months), Ivy Maude (d 26/1/1898 aged 5 Years) and Harry Reuben (d 31/1/1914 aged 17 Years).

Mr. Tippet Died at sea, on the steamship "OSTERLEY", from an "embolism of



Jordan and Tippet (later F.W. Barnes and Son) in Armstrong St, Ballarat, circa 1895.



A young Douglas Barnes, circa 1912.

the brain". He was six weeks into a 12 month trip in which he hoped to visit his birthplace, and was buried at sea. He was 54 years of age.

When they established the business (1895) in Ballarat, there were other under-

takers operating but none of those still operate today.

Among them were: Richard Carbine of 71 Main St, Ballarat East; Charles Morris of 186 Sturt St, 3 Mair St, and Grenville St, Ballarat; Stephen Wellington of 144 Sturt

St, Ballarat; Thomas Wellington of 7 Dawson St. Ballarat.

Jordan and Tippet's original premises were leased from Dickinson's Carriage Factory and situated at Armstrong St Sth behind the City Hall, and described in *The Courier* at the time as being "...those commodious premises in Armstrong St Sth near the City Hall".

The Building still exists today being the Ballarat office of the I.O.O.F. Building Society. The principals also listed their private residences as branch offices. They were 23 Eyre St (Jordan) and 14 Grant St (Tippet). It is believed they acquired new premises opposite, about 1900, at 14 Armstrong St where the company continued to trade until 1965.

The firm grew steadily over the years and boasted a large number of elaborate horse drawn hearses and Landau carriages for mourners. These vehicles were also made available for hire by other funeral firms in the area.

Tragedy struck in 1912 when Ballarat learned of the news of Mr Tippet's untimely death while en route overseas. The "Ballarat Town Mission Visitor" of February 6th, 1912, is quoted as saying: "Quite a gloom was cast over Ballarat and district when the sad news was received that Mr G.F. Tippet, of the well known firm of

● Continued next page.

**'OUR DEEPEST SYMPATHY...**  
 LIES WITH THOSE WHO HAVE NOT YET CONSIDERED AN IOOF FUNERAL BOND'

To plan and save for your own funeral in advance takes the stress and worry off your family. To discuss a range of secure, tax-paid savings options available, contact F W Barnes and Son or IOOF Ballarat, 15 Armstrong St South, tel. 31 2077.



Applications for benefits may only proceed on the application form in the disclosure document. IOOF OF VICTORIA FRIENDLY SOCIETY, ARBN 053 343 847. REGISTERED IN VICTORIA.

**DOEPEL LILLEY & TAYLOR**  
 44 Armstrong St. Sth: Phone 31 2000

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*We've been looking after Ballarat with attention to personal service and customer satisfaction for over 100 years.*

*Call us today and find out how we can help you buy or sell your home.*

**"Putting service first" for over 100 years**

# Business sold to F.W. Barnes June, 1913

● From previous page. Jordan and Tippett, had passed away and had been buried at sea.

A telegram received by Mr Jordan from Jask, read: "George died today. Embolism of brain. Buried at sea. Inform wife."

It was not long after this that Mr Jordan decided that he could no longer carry on the business on his own account so in June 1913 decided to sell the operation to Mr Frederick William Barnes.

Barnes was the son of well known Learmonth resident and businessman Thomas C. Barnes, who had arrived from England in 1854 and had operated a General Store, Bakery and Undertaker's in Learmonth for many years.

## Keen to follow father's example

Fred was keen to follow his father's example and decided to move into Ballarat, entering into partnership with Mr H. Laughlin in the large and respected funeral firm of Charles Morris and Sons Furnishing Undertaker (Charles was a good friend of his father Thomas).

This firm had operated since Ballarat's goldrush days and was listed as being located at Bakery Hill in the 1850's; 186 Sturt St by 1888, and by 1896 at three locations — Sturt St, 3-5 Mair St and also Grenville St.

In 1913 when the opportunity arose to purchase Jordan's business, F.W. Barnes ended his partnership with Mr Laughlin and struck out on his own account.

He continued to operate the

business as Jordan and Tippett with the inclusion of "F.W. Barnes and Son - Proprietors", at the end of all advertising and funeral notices.

This continued until about 1916 when the trading name was changed to F.W. Barnes and Son (Late Jordan and Tippett) with the Jordan and Tippett name finally being removed about the mid 1920's.

Fred's son Douglas Barnes joined his father in the business following his return from W.W.I. He had joined the 7th Regiment in 1908 as a private and later fought in the 27th Batt.

On his return he had been promoted to the rank of Major and had received an MBE at Buckingham Palace.

Doug and his father worked together for some 20 years and during this time had seen one of the biggest changes imaginable in the funeral industry and society alike, the introduction of the motor vehicle which was of immense assistance.

## Les Lillingston a close friend

Doug's father, Frederick William Barnes, died suddenly on June 13, 1940, aged 78 years. His funeral left his home "Waverley" 210 Armstrong St Nth, Ballarat, the next day for the Learmonth Cemetery where he was interred alongside other members of his family.

Doug continued in the business until about 1960, but as he did not have any children to carry on the business, he had no option but to seek out a suitable buyer.



Douglas Barnes, during the 1980s, thanking Ballarat Rotary Club members for a birthday cake and good wishes.

Over a number of years he had come to know Mr Les Lillingston. They met during Les' days working at Lucas' when he walked to work via Barnes', cutting through the rear laneway.

He would often stop to have a chat to Doug, who on many occasions tried to entice Les to work for him.

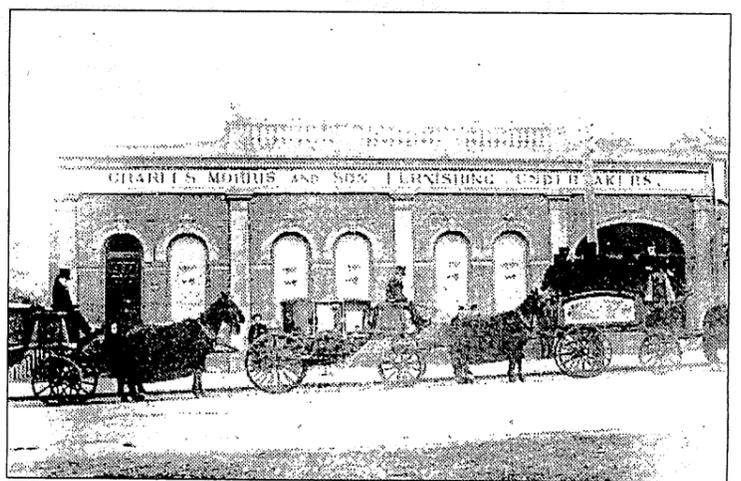
Les, however, declined time and again, but the two had become close friends.

Finally when Doug sought retirement he asked Les to buy the business and at this point Les relented with the proviso that he work with Doug for a while to learn the business.

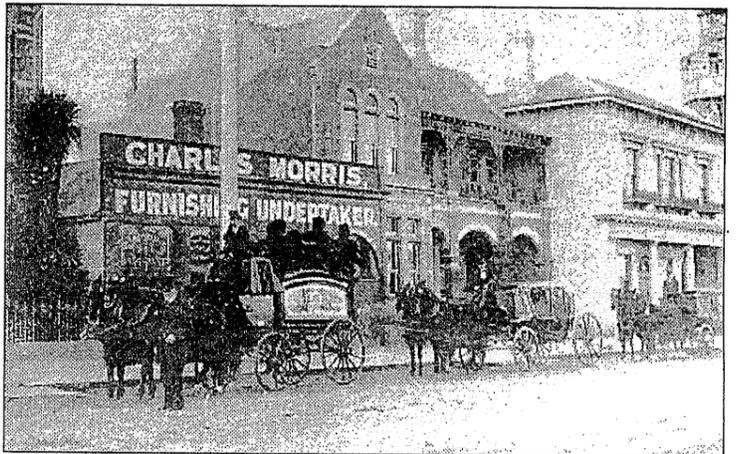
Leslie Royce Lillingston was the son of George and Elsie Lillingston of Ballarat.

He was educated in Ballarat and spent most of his early working life at Lucas.

In 1940 he joined the Australian Army and fought overseas, in particular at Tobruk in Nth Africa. He returned at the end of the War in 1945.



The establishment of C. Morris and Son at 3 and 5 Mair St (1901-1910).



Premises of C. Morris and Son at 186 Sturt St (1901-1910). Both the above were owned by F.W. Barnes and H. Laughlin at this time.

Les married Irene Catherall, and had no children. He became a member of the Creswick "Havilah" Lodge and was Master about 1967.

## Keen Redan Football Club supporter

He was involved in the Redan Football Club in the 1950s and served as treasurer for a time.

He was a keen supporter and financial contributor to the club.

He was also a Legatee for a number of years.

Les was born in 1917 and died on January 24, 1991. His death notice carried the simple words: "He will always be remembered for his kindness to others".

Les retained the traditional name of F.W. Barnes and Son and transferred the operation from 14 Armstrong St to the current site at 1311 Sturt St in June 1965.

The business remained in

Les' hands until 1990 when ill health forced him to sell.

Although there were several prospective purchasers he decided to sell to the Mulqueen Family, who had themselves operated as funeral directors in Victoria since 1895 and had a strong commitment to caring, personal service.

Today, 100 years on, F.W. Barnes and Son provides a service to the Ballarat community which is unmatched.

It is Ballarat's oldest funeral company, having provided continuous caring service since 1895.

## Stability for the future

It offers personal attention and advice, maintains reasonable and realistic costs, and, just as importantly, offers stability for the future.

### PROPRIETORS:

1895 - 1913 Mr William W. Jordan and Mr George F. Tippett.

1913 - 1940 Mr Frederick W. Barnes.

1940 - 1960 Mr Douglas Barnes.

1960 - 1990 Mr Les Lillingston.

1990 - Today the Mulqueen Family.

## CURWEN-WALKER & CO. SOLICITORS

*Are proud of their long association with F.W. Barnes & Son and congratulate them on achieving 100 years of service to the Ballarat community.*

Cnr Mair and Lyons Streets, Ballarat.  
Phone 31 3511

## Australian Unity

salutes a  
century of  
service to  
the people of  
Ballarat.

F.W. Barnes & Son has served Ballarat for the past Century. Australian Unity (whose founding partners, ANA and Manchester Unity, go back 125 years respectively) congratulates the firm on reaching its centenary. Australian Unity is proud to have been associated with F.W. Barnes & Son for so many years and look forward to continuing our successful association in the years to come.



8 Sturt Street, Ballarat. Telephone (053) 31 3692  
Australian Unity Friendly Society, A.R.B.N. 061 837 678, incorporated in Victoria.

# Son of colonist born at Learmonth

Frederick William Barnes was the son of Thomas Crockley Barnes, a colonist who arrived in Australia in 1854, and Frances Henrietta Barnes (nee Douglas).

He was born in 1862 at Learmonth, near Ballarat, was raised in Learmonth and spent his early working life helping out his father in the local general store and undertaking business.

He was heavily involved in the life of the township as a member of the hall committee, president of the Learmonth ANA, a member of the local Presbyterian church, a Sunday School teacher, a founder of the local Caledonian Society and a member of the Learmonth Masonic Lodge becoming Worshipful Master in 1908. His heavy involvement in the

lodge was reflected in the fact that he donated the land upon which the Lodge hall was erected.

Fred was also a fine athlete and loved to play tennis, cricket and football. He later took up bowls.

Fred married Agnes McCubbin but in 1898, at the age of 41, she died of consumption. He later married Annie Agnes Collier.

In all he was blessed with five children. Elizabeth (died at age three in 1891), Douglas (d. 1987), Henrietta (d. 1944), Winifred (Mrs J C Coutts) and Marjorie (Mrs S G Hammer, d. 1995).

Soon after the death of his father, Tom, in 1906, Fred joined in partnership with Mr H Laughlin in the purchase of Charles Morris's

undertaking business in Ballarat — a business which had operated since the 1850's.

Charles had been a close friend of his father and the Barnes family. Barnes and Laughlin operated the business quite successfully until the opportunity arose in 1913 for Fred to buy the firm of Jordan and Tippett.

In June 1913, having severed his ties with H Laughlin and the firm of Charles Morris, Fred took over as proprietor of Jordan and Tippett.

The company continued under the established name with the addition of F. W. Barnes and Son Proprietors. It finally relinquished the Jordan and Tippett name about 1925.

On his return from WWII,

Fred's son, Doug, became involved in the business and later became a partner. The two worked side by side for just over 20 years before Fred's sudden death in 1940.

Although Fred had not enjoyed good health for a number of years, he had managed to attend to his duties with the firm.

On the morning of his death he left home in fair health and went to his barber, but while awaiting his turn he collapsed and died.

Fred lived at "Waverley", 210 Armstrong St, for 25 years so it seemed fitting that the funeral should leave his home on June 14, 1940, for the Learmonth Cemetery where he was interred in the family plot.



Frederick William Barnes 1862-1940.

## Thomas C. Barnes father of business

Although never a member of the firm of F. W. Barnes and Son, Thomas Crockley Barnes (1826-1906) was the father of the business, in more ways than one.

Not only was he Fred's father, but, as undertaker to the Learmonth District, he had taught Fred the undertaking profession.

Thomas was a native of Hampshire, England, having been born in December 1826.

His parents were William and Mary Ann Barnes.

He arrived in the Colony of Victoria in 1854 having spent 10 years in South Africa.

He made his way to Learmonth where, by the 1860's he had established a general store and bakery, and later a timber yard and carpentry business.

He took charge of carpentry work during the building of the Addington Hotel and he operated these businesses in conjunction with his duties as undertaker to the district.

Tom was heavily involved in the local Church of England and his place was rarely vacant at church services.

He was a shrewd businessman and straightforward in all his dealings, his advice was often sought and always relied upon.

He had travelled widely and had seen much of the world. He was a remarkable conversationalist and talked often of the stirring events of his life.

He was present in Ballarat at the time of the Eureka riot but would not take part as he felt having fought side by side with the British during various campaigns, he could not fight against them at Ballarat.

In any event he and a mate walked to Creswick at the time to avoid being caught up in the hostilities.

Thomas was married to Frances Henrietta Douglas, the daughter of Francis and Rebecca (nee Chipperfield) Douglas.

They had a large family and lost an infant, Caroline, at age three in 1872.

When he died on June 30, 1906, his 10 adult children, including Frederick John and Frank (Stationed in South Africa during the Boer War), were at his side. His wife pre-deceased him by some 15 Years having died on March 1, 1890.

Tom's funeral was held at Learmonth on July 2 and was largely attended. His remains were interred at the Learmonth Cemetery. His five Sons and a son-in-law carried the casket.

Tom's good friend Charles Morris, undertaker of Ballarat, was a plumb bearer and had charge of the funeral arrangements. Charles Morris later sold his undertaking business to H Laughlin and Frederick Barnes, Tom's son.

# The role of the funeral director

The duties of the funeral director are many and varied.

Principally their responsibility is to act as consultant, confidant and guide.

They must be able to listen, advise and organise in a competent and professional manner, so as to give confidence to the family of the deceased, ensuring that all arrangements will be handled as expected.

This gives the family time, to some degree, to come to terms with their loss and attend to those tasks, both family and legal, which need to be addressed in those brief few days between the death and the funeral service.

To many, the actual task of arranging a funeral is daunting and the thought of going to the funeral parlor itself, in some cases, may be somewhat overpowering.

But the truth is that most funeral homes are well appointed and project an environment which is calming and relaxed.

If the funeral director is as good as he or she should be, then the experience should be a very positive one where you and the family are guided through the arrangements in a caring and understanding manner.

Specifically the duties of the funeral director are these:

- To meet with and discuss the many aspects of the funeral with the family, setting out the various choices available.
- Once the arrangements are set down the funeral director liaises with various organisations, which may include clergy, cemetery, hospital, doctor and service clubs, to confirm the arrangements.
- Place notices in local and metropolitan newspapers.
- Organise any family floral tributes.
- Arrange to collect the deceased from the place of death and prepare the body for viewing.
- Conduct the funeral on the day and time decided.

● Finalise all the necessary paperwork, both local and governmental, to ensure all legal requirements are met.

In doing all of the above it is the trust that the family places in their funeral director that is all important.

Today, more than ever before, funerals are about choice.

This is essential in providing a meaningful service which reflects the life of the deceased and the love and esteem of the family.

Some of these choices may include: Where should the funeral be held? Who should conduct the service? Will you choose burial or cremation? What type of casket? Should the service be public or private? Should you have a viewing of the deceased?

These choices and many more are part of arranging a funeral today and funeral directors such as F.W. Barnes and Son are always available to guide and assist you in these important decisions.

## FUNERAL BONDS - IT MAKES SENSE TO BE PREPARED

The Australian Friendly Society prepaid Funeral Benefit Plan helps to relieve the anxiety and financial burden on the family and friends.

It also offers generous tax concessions, Social Security advantages and your choice of Funeral Director.

For more information contact your local office of Bendigo Bank, or telephone (054) 41 9677.



PRE-PAID FUNERAL BENEFIT PLAN FROM THE AUSTRALIAN FRIENDLY SOCIETY

## Grief affects everyone

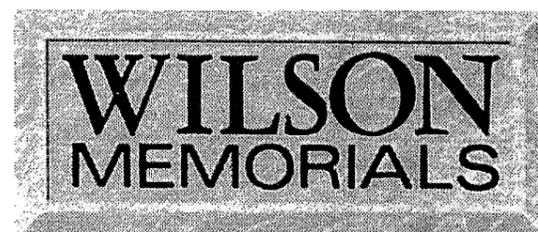
Grief is an integral part of death and affects us all in different ways.

We experience a rollercoaster of emotions: loss, denial, isolation, panic, remorse, hostility, vulnerability, relief and eventually acceptance and calm.

Grief is extremely important and as we all experience it in different forms and over varying lengths of time we need to allow ourselves the time to grieve.

We also need to support those in our families who may be experiencing their grief in a different way.

Congratulations  
F.W. Barnes and Son  
on your 100 years of service.



## Monumental Stonemasons

Factory 2,  
Lot 4 Wiltshire Lane, Ballarat  
Ph. (053) 35 8074. Fax (053) 36 2669



A Jordan and Tippett horse drawn hearse in 1895. The original "Jordan and Tippett Furnishing Undertakers" business was bought by Mr Frederick William Barnes in June, 1913.

Although it may seem that the introduction of pre-paid funerals is a relatively recent occurrence, they have in fact been around for some time and many firms have offered this service for as long as fifty years.

F.W. Barnes and Son has offered this service for at least 20 years.

The reasons people enter into Pre-Paid Funeral contracts are many and varied. The primary reason is peace of mind, the peace of mind given by the knowledge that all funeral arrangements have been written down and that the costs have been specified and paid.

This means that at the time of death there will be no problems associated with the funeral, and the family is not left with the responsibility of making the arrangements or

# Peace of mind with Pre-paid funerals

the subsequent cost incurred. Many people see it as the final token of love for their family, by removing this sometimes emotional and traumatic task.

It is estimated that more than \$90 million is already tied up in the pre-paid funeral industry in Victoria. With this in mind the Victorian Government introduced the "Funerals (Pre-Paid Money) Act 1993", in an effort to protect consumers, many of whom are elderly and have limited resources.

Although no one in Victoria has lost funds in a pre-paid funeral scheme, the rapid growth of the industry in recent times has prompted the Government to act, (prevention obviously being the best cure).

The result of the introduction of this new Act has been that funeral directors are now restricted in the way in which they operate pre-paid funerals.

In part the Act specifies that:

- Monies paid to the funeral director must be lodged in the invest-

ment within three business days (if paid by cash) or seven business days (if paid other than by cash).

- Monies must be lodged in a specific investment approved by the Act or specially approved by the Minister and published in the Government Gazette.

- The client must receive, in writing; details of the investment, the terms and conditions applying to the investment, any other prescribed information in relation to the investment, and any details related to administration or brokerage fees payable to the funeral director.

- The client must receive a contract setting out all items covered under the agreement, along with a receipt, and a copy of the investment membership certificate in the name of the client.

- The contract must specify the client's name, amount paid, date of commencement, services to be provided, goods and facilities to be provided. The other major aspect of the Act is that all pre-existing agreements were to conform with the Act by May 26, 1994.

Although the Act provides the security desired by most people when contemplating the prepayment of funeral expenses, there are many variations

which occur from one funeral company to another and you should be sure that you understand these variations.

These would include: Whether the balance of the investment at the time of the funeral (if exceeding the cost of the funeral contracted) is refunded to the estate of the deceased or kept by the funeral company; whether items not listed on the contract, but found desirable at the time of the funeral, or after hours costs and mileage charges, are

charged as extras or deducted from any surpluses.

If you decide to pre-pay your funeral you should take your time when deciding on which funeral director you choose.

Ask for information on their pre-paid funeral system, discuss it with your accountant or family or both, and don't be scared to ask for a quote. Funeral Directors all have different approaches to this issue but remember you are the consumer and you have the right

to ask questions and take the time to think about your decision.

Pre-payment of funerals is certainly a good idea in most cases, but you must always remember that the principle is primarily "peace of mind". If by pre-paying your funeral you would not be achieving this aim, or it leaves you short of cash reserves and therefore inclined to worry, then don't proceed or maybe consider simply pre-arranging your funeral without making any payment.

It is also possible to pay off your pre-paid funeral over a period of time. This may appeal to those families who do not have all the funds to cover the costs at the time of making pre-arrangements.

From SIMON A. MULQUEEN general manager, F.W. Barnes and Son Funeral Directors, Ballarat.

*Selkirk Brick P/L congratulate F.W. Barnes on achieving 100 years of service to the Ballarat and district community.*

*Call into the Selkirk Display Centre today, where our friendly staff will help you choose the style of bricks and pavers your home deserves.*



**Display Centre**  
630 Howitt St, Ballarat  
Phone (053) 31 5544

*Excellence in service since 1882*

*"Our sincere congratulations go to F W Barnes & Son of Ballarat - 100 years of service to the community truly a remarkable achievement".*



# F.W. Barnes and Son: The staff in 1995

**GROUP GENERAL  
MANAGER, Simon A.  
Mulqueen**

A fifth generation funeral director with 16 years' experience, Simon carries on a family tradition that started in Bendigo in 1895. He entered the family business at the age of 16 and arranged his first funeral, which involved the repatriation of a deceased gentleman to England, at the age of 18.

In 1985 he founded the Victorian Independent Funeral Directors Association which now consists of more than 20 regional and metropolitan funeral companies. It was established to promote the professional and personal nature of the "family" owned and run funeral companies of Victoria. (It has become even more relevant in recent times, with 30 to 40 per cent of Australian funeral companies now owned by American based companies).

Simon was appointed group general manager in 1995 after 15 years' experience in all aspects of the funeral business including arranging, conducting and pre-paid funerals. He has controlled the Pre-Paid Funeral Division of the company since 1985 and was heavily involved in discussions with both the Liberal and former Labor Governments over legislation related to pre-paid funerals, which resulted in the "Funerals (Pre-Paid Money) Act 1993".

Simon married "Ten Victoria" Television personality and publicist, Sue Hogarth, in 1992 and they are expecting their first child in December.

**MANAGER - Ian Morris**

Ian was appointed manager of F.W. Barnes and Son in 1990. He has a wealth of knowledge in the funeral business with more than 26 years' experience, all of which has been with F.W. Barnes and Son, Ballarat.

He started out working with Les Lillingston (then owner of the business) on a part time basis some 26 Years ago and after six years joined the company full time.



The 1995 staff of F.W. Barnes and Son, Funeral Directors, from left (back) Ian Morris and Jeff Furler, (front) George Eppingstall, Bill Shuttleworth, Jenny Pegg and David O'Connor.

His loyalty to the company has been exceptional and his commitment to F.W. Barnes' client families ever present. He has displayed a compassion, and caring nature as a funeral director.

Where possible Ian has contact with as many of Barnes' client families as he can, in the role of either arranger, conductor or both.

Ian was born in Ballarat, being educated at Urquhart St Primary School and Ballarat Technical College. His father, brother and sister were all musicians and to an extent it was inevitable that music would become an obsession for Ian.

He was taught piano by the late Percy Campbell and went on to learn the pipe organ under the guidance of James Gullan. He was resident organist at St. Matthew's Anglican Church Wendouree for 17 Years and has played at most of the churches in Ballarat.

He has been involved in the BLOC (Ballarat Light Opera Company) for more than 30 Years, and is currently president of the company.

Ian is married to Betty and has a son, a daughter and four grandchildren. With many years' experi-

ence as registrar in a secondary college, Betty has been of immeasurable support to Ian and the staff at F.W. Barnes and Son, assisting in the office and answering the phones after hours.

She is involved in organising much of the after funeral catering, which has recently become an important part of the service offered by F.W. Barnes and Son. As a trained counsellor Betty is also committed to voluntary work in the community.

**OFFICE ADMINISTRATOR,  
ARRANGER - Jenny Pegg**

Jenny joined the company in 1990 after a number of years' experience in the funeral industry. She is married with five children and her husband, Richard, runs his own business in Ballarat.

In an era where women are becoming more and more involved in the funeral business Jenny has shown her desire and dedication in doing everything possible to ease the burden placed on grieving families at a difficult time.

She controls the administration of the office in general and in particular co-ordinates all the necessary paperwork involved in pre-paid funerals.

She enjoys her role in dealing with the many people she encounters on a daily basis.

**ARRANGER/FUNERAL  
CONDUCTOR - Jeff Furler**

Jeff joined F.W. Barnes and Son, having had a number of years' experience with funeral directors in other cities in the Western District. For about 18 months he and his wife Betty decided to take a break from the business and bought a corner store in Ballarat but it wasn't long before Jeff decided to re-enter the funeral industry and commenced work with F.W. Barnes in 1993.

Jeff continues a family tradition in this industry. His great grandfather, Charles, was an undertaker in Noarlunga SA about the turn of the century and an ancestor on his mother's side was believed to have conducted the first public funeral in the Colony of South Australia in 1839 having imported an elaborate horse drawn hearse from Hobart.

Jeff's duties with F.W. Barnes and Son include attendance at funerals as an assistant, along with guiding families through the process of arranging and conducting funerals.

*Below is a list of details required at the time of arranging a funeral. You may wish to complete this information and keep it in a place known to at least two family members.*

**PERSONAL PROFILE RECORD OF:**

Full Name: \_\_\_\_\_  
Address: \_\_\_\_\_

**PERSONAL FAMILY DETAILS**

Surname: \_\_\_\_\_  
Christian Name: \_\_\_\_\_  
Nationality: \_\_\_\_\_  
Date of Birth: \_\_\_\_\_  
Birth Place: \_\_\_\_\_  
Years in Australia: \_\_\_\_\_  
(If naturalised give details)

Date of Marriage: \_\_\_\_\_  
Place of Marriage: \_\_\_\_\_  
Wife/Husband's Full Names and Surname: \_\_\_\_\_

All Children of Marriage (and dates of birth) \_\_\_\_\_

Previous Marriage Details: \_\_\_\_\_

Occupation: \_\_\_\_\_  
(During working life)  
Pension Details: \_\_\_\_\_  
Father's Full Name: \_\_\_\_\_  
Mother's Name: \_\_\_\_\_  
Mother's Maiden Name: \_\_\_\_\_  
Mother's Occupation: \_\_\_\_\_

**ESTATE INFORMATION**

Location of Will: \_\_\_\_\_  
Solicitor's Name & Address: \_\_\_\_\_

Next of Kin: \_\_\_\_\_

Funeral Director Preferred: \_\_\_\_\_  
Prepaid Yes/No: \_\_\_\_\_  
Preference for Funeral Arrangements: \_\_\_\_\_  
(Burial or Cremation)

Service: \_\_\_\_\_  
Religion: \_\_\_\_\_  
Special Requests: \_\_\_\_\_



**F.W. Barnes & Son**  
1311 Sturt Street.  
Ph 33 2524

## Flowers from White's say the words you cannot express in times of sadness.

- ★ Double-ended sheafs
- ★ Casket sprays
- ★ Cut flower sheafs
- ★ Posie sheafs
- ★ Wreaths
- ★ Individually styled tributes
- ★ Delivery to all areas
- ★ Sympathy flowers delivered to the family home

*For caring advice and reliable service contact Bob and Sue Coleman and their professional staff of florists*

**White's Ballarat Florist**  
The Florist on the Corner  
(Near the Bridge Mall)

2 Sturt Street, Ballarat. Phone (053) 31 1332.

Major credit cards accepted



## Les Waight Monumental Mason

A Third Generation Family Business serving Ballarat and Districts for over 60 years.

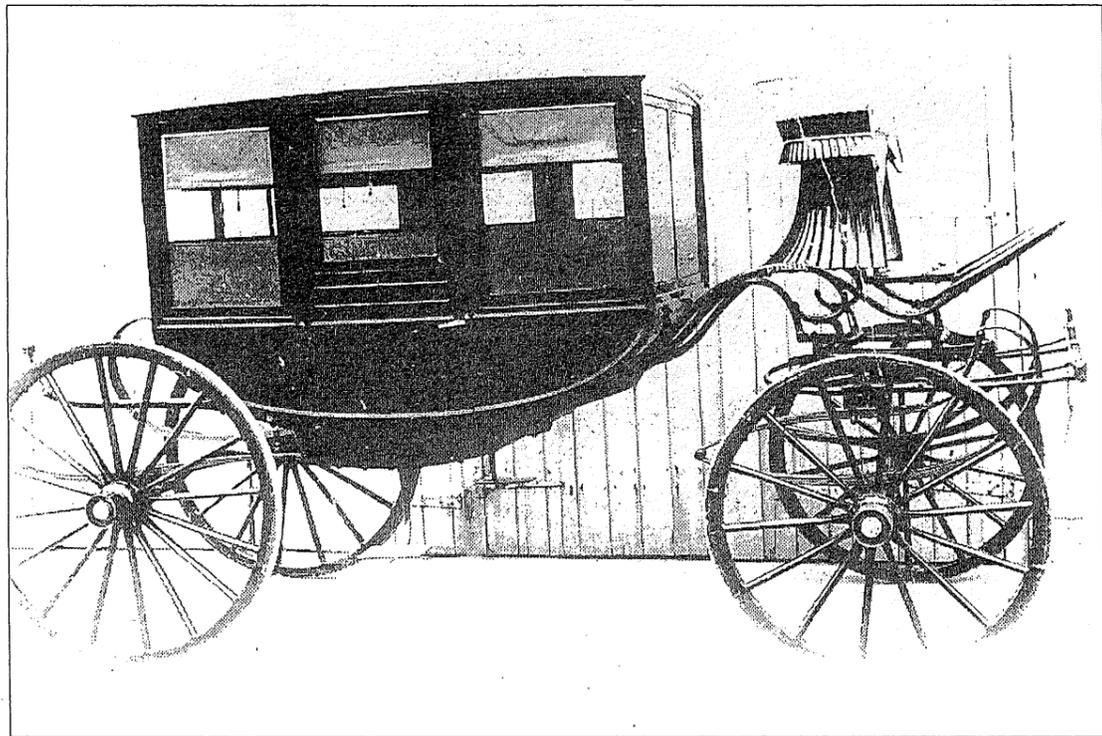
Congratulations to F.W. Barnes & Son, Funeral Directors, on achieving this Special Milestone in their Centenary Year.

For All Classes of Monumental Work

**Les Waight  
Monumental Mason**

1109 Howitt St  
Wendouree 3355  
Phone (053) 39 2701

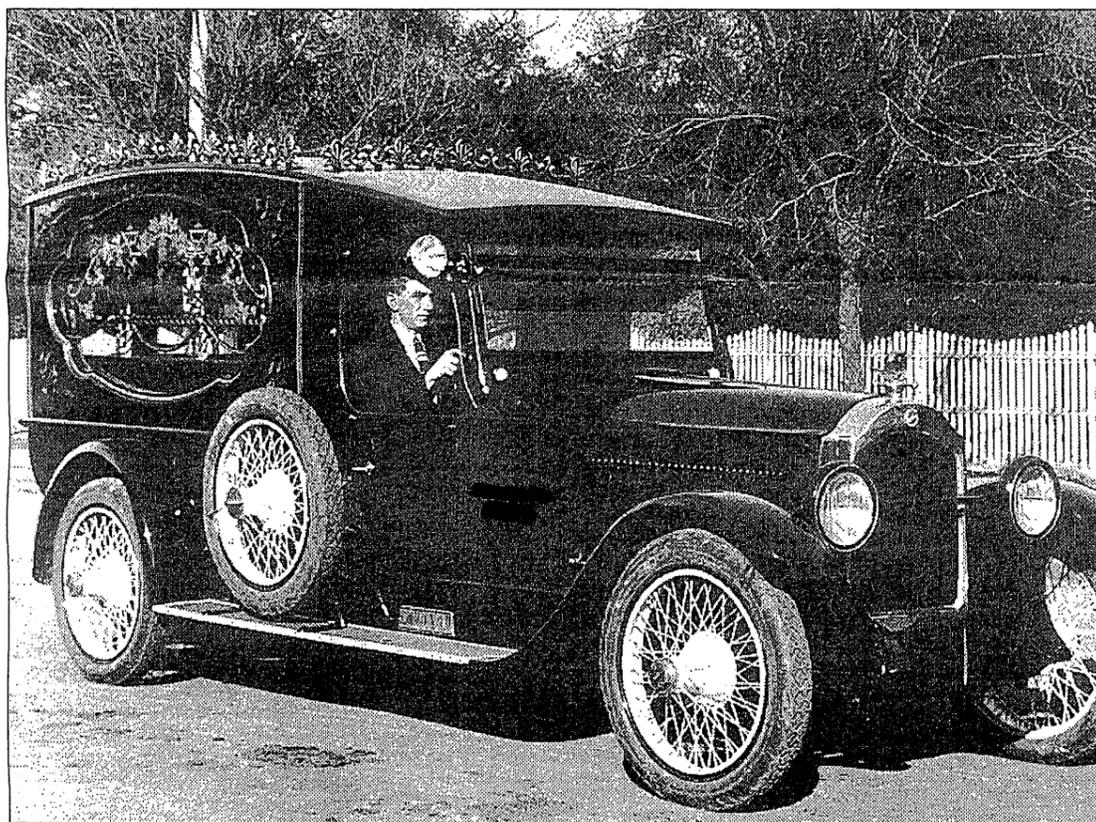
# Horse drawn to motor vehicles — major change



This mourning coach, circa 1895, was one of many owned by the firm and often hired by other funeral firms in the area.



The premises of Jordan and Tippet at 14 Armstrong St, circa 1909.



This 1924 Studebaker hearse is an example of one of the biggest changes to the funeral industry — the introduction of the motor vehicle.

*Regal Coffins and Casket Manufacturers are proud of their long-standing association with F.W. Barnes and congratulate them on 100 years of service to the Ballarat community.*

*9 Collins Road, Melton.  
Phone (03) 9743 7923*



Congratulations to  
F. W. Barnes & Son  
on 100 years of service  
to the people of Ballarat  
from

Joan and Phil Barkley  
**BARKLEY'S  
NEWSAGENCY**



## *Celebrating a Significant Event?*

- Funerals
- Graduation
- Anniversary
- Renewed vows
- Coming of Age
- Memorial Services etc.

*We can assist you to arrange your own personalised ceremony.*

**Contact us to discuss your requirements.**

*Pleased to be associated with  
F.W. Barnes & Son*

## *Creative Ceremonies*

Trevor Gunthorpe  
Phone 32 2574

(Member of Australian Federation of Civil Celebrants Inc.)



## *BALLAARAT GENERAL CEMETERIES*

*The Trustees, Management and Staff of  
Ballaarat General Cemeteries  
congratulate F.W. Barnes & Son  
on their 100 years service  
to the Funeral Industry.*

**BGC** Ballaarat General Cemeteries, Lydiard Street Nth., Ballarat, 3350. Tel. (053) 32 1469. Fax (053) 33 5869

## Help in time of loss

Death and funerals are inevitable for everyone. Many of us either don't have reason to think about them or don't want to. But nowadays, more and more people are considering exactly what type of funeral they want and what is involved in arranging a funeral.

Today, more than ever, funerals are being talked about and discussed by people whereas 10 to 20 years ago it was almost a taboo subject. You may wish to be buried or cremated following a service at your church. People who are not particularly religious may choose to use the funeral chapel which is purpose-built for conducting funerals.

There are several ways in which people can assist the bereaved.

Do acknowledge their loss. Cards or letters can be read over and over. Merely visiting the home or attending the funeral shows you care.

Don't worry about what to say — no words can adequately ease the hurt. A simple "I'm so sorry" will suffice. Don't use words which make the bereaved feel guilty.

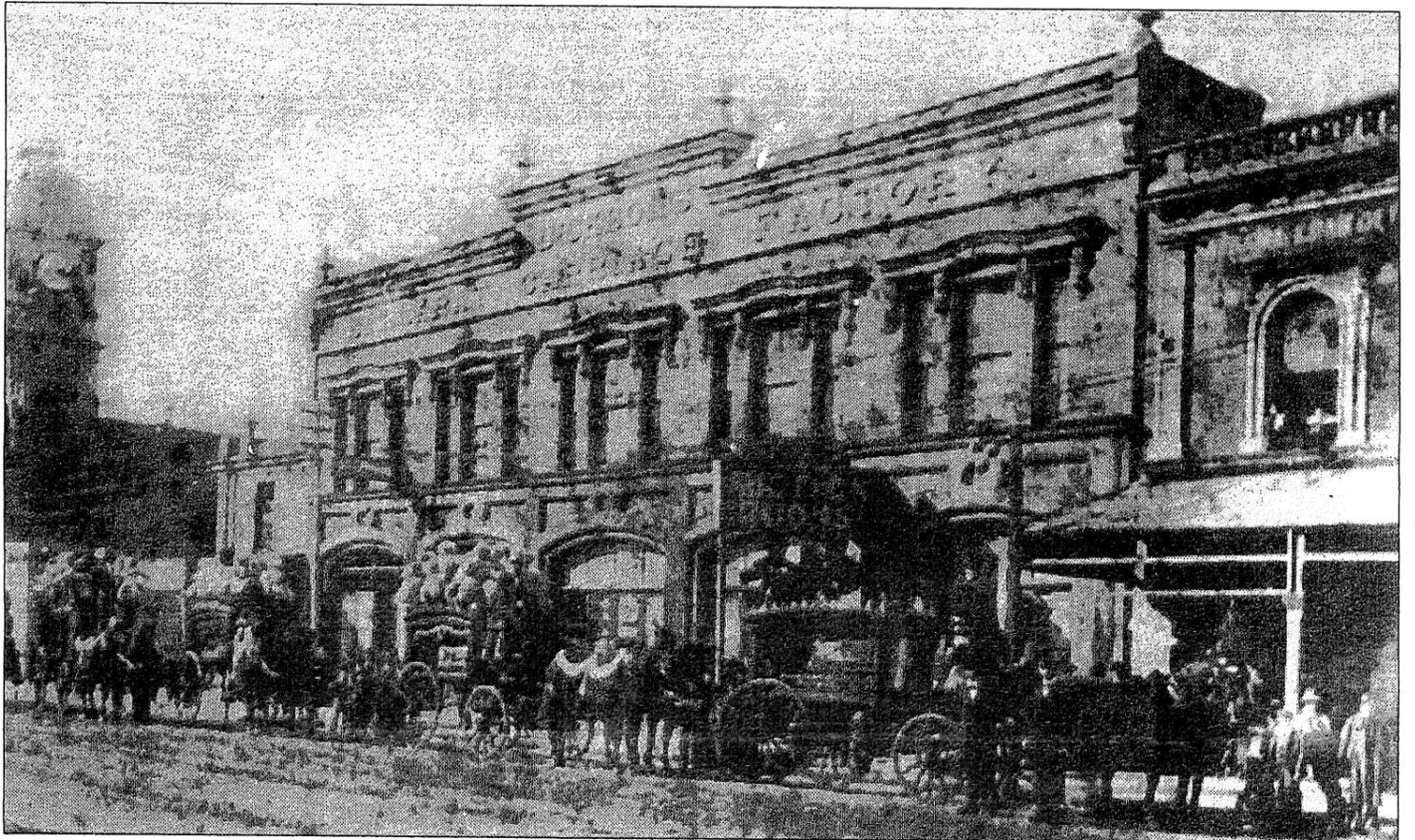
Don't be afraid of tears. A handclasp, a warm embrace or allowing your own feelings to surface with tears are good examples of giving the bereaved person permission to show their feelings.

Do listen to the bereaved feelings. Do offer to do the little things which often go undone in this time of stress.

Don't say "Call me if you need me" as the bereaved will usually be fearful of becoming a burden.

Do remember that the grieving will continue long after flowers are dead. Especially helpful are the friends who remember anniversaries and birthdays with a call or a note. Continue to allow the bereaved to talk of their loved ones again and again.

Do remember to extend condolences. Don't encourage the grieving person to "get over it", as no one can know the depth of the last relationship and no one can assess the time needed for recovery.



Jordan and Tippett's original premises in Armstrong St (circa 1895).

# Services adjusted to suit client needs

Through its 100-year history, F.W. Barnes and Son has always endeavoured to improve and adjust the service provided to its client families, in line with the requirements of the community of Ballarat and District.

In 1895 funeral chapels were basically unheard of but today they are an integral part of the facilities most funeral companies provide, and today chapel services account for about 40 per cent of all funerals.

F.W. Barnes provides a chapel with "old world" charm, tastefully decorated and furnished, and situated at 1311 Sturt St. The building is of Federation style being a former stately residence.

It is a funeral home in the true sense of the word, offering a relaxed environment where grieving families can feel comfortable and at ease.

Since 1895 nothing has altered the fabric of the funeral industry more than the introduction of the

motor vehicle. It became a major part of the industry in the 1920s and vehicles are today predominantly specially modified Ford station wagons.

F.W. Barnes and Son recently moved away from the morbid traditional colours of grey and black, with the introduction of a white fleet which has had a positive response from the public.

Although hymns were an important part of funeral services 100 years ago, and remain so today, the innovation of special music in the form of taped hymns, popular songs or instrumentals, has introduced a special aspect to funerals.

They make each service more individual, special and memorable to the family of the deceased. It is a concept that is encouraged and supported at F.W. Barnes.

Function facilities are also an innovation of recent years, which has enabled client families the opportunity to share a special time with family and friends

after the service, without the hassle of organising the catering, or cleaning up afterwards. It also allows the family the opportunity of returning home when they wish, without the thought of having to "entertain" when they may just want to think, reflect, or relax.

Last, but by no means least, is the introduction of pre-paid funerals, which has been a major innovation. It allows people to arrange their funeral, pay for it, and know that their wishes will be carried out as they would want and expect.

It is also a final caring gesture they can make to their families, relieving them of the emotional and financial stress often associated with making the funeral arrangements of a loved one.

The F.W. Barnes company is one of regional Victoria's largest holders of pre-paid funeral funds which are invested in Funeral Bonds as set down by the State Government. (It should be noted

that it is also possible to pre-arrange funerals without making any payment, or alternatively pay them off over a period of time.)

Although these and many more changes have had an impact on the funeral industry and the community over the past century, it is important to remember that at F.W. Barnes and Son the primary concern has always been the attention to detail and the determination to provide client families with a service of unequalled quality at affordable and realistic cost.

Group general manager Simon Mulqueen said: "We are conscious of the trust placed in us by our client families and jealously guard our reputation of treating their deceased loved ones with the utmost dignity and respect."

F.W. Barnes and Son thanks Kate and staff at the Ballarat Library, also Rosemary and helpers at the Mechanics Institute Library, for their valuable assistance.



## Pre-Paid Funerals

### WHAT IS A PRE-PAID FUNERAL?

Simply, a Pre-paid Funeral is one in which the arrangements and costs are decided and paid, well in advance of the actual death. Once paid, the funds are lodged in a "FUNERAL BOND" with an approved Friendly Society and are capital guaranteed. The procedures used in regards to Pre-paid funeral funds are set down in the FUNERALS (Pre-Paid Money) Act 1993.

### WHY CONSIDER A PRE-PAID FUNERAL?

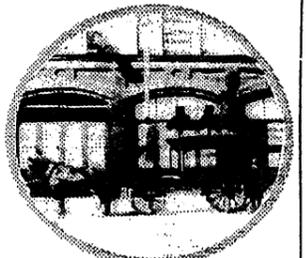
There are, in fact, many reasons, the major one is perhaps "peace of mind". The knowledge that everything you want and expect in a meaningful funeral will be done in accordance with your wishes. Another equally important reason is to relieve your family of much of the financial and emotional trauma often associated with making the Funeral arrangements of a loved one.

### WHAT IS THE COST?

The actual cost of a Pre-Paid Funeral, as with all funerals, is decided by the client not the Funeral Director and therefore costs can vary considerably from one funeral to another. We at F.W. BARNES & SON, set down all the different options for you including Type of Funeral, Cemetery or Cremation, Flowers, Various types of Caskets, Notices for the papers, Clergy Fees etc. It is then the clients decision as to which items are required and therefore the cost.

### WHAT INFORMATION IS REQUIRED?

There is quite a lot of information required by both ourselves and the government. This would include; Full Name  
Date and Place of Birth  
Date and Place of Marriage  
Spouses full name  
Childrens names and dates of birth  
Parents names and occupations  
Your occupation  
Pension number



Original Premises  
Circa 1895  
Originally known as  
JORDAN & TIPPETT

Further details or a Funerals Information Package can be obtained by contacting us on (053) 33 2524.

1311 Sturt Street, Ballarat 3350  
Telephone 33 2524

**F. W. BARNES & SON**  
Funeral Directors  
OF BALLARAT